

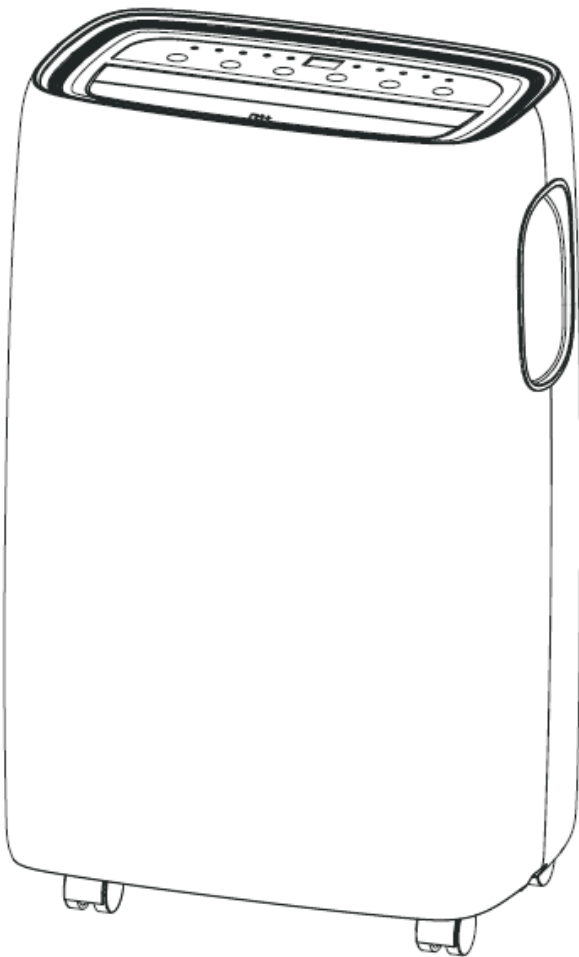


*The Comfortable Choice*

***TECOAIR***

## **PORTABLE AIR CONDITIONER**

# **User Manual**



### **Model:**

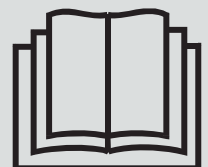
**Cooling Only**  
**TPO35CFWCT**  
**TPO41CFWCT**

**Heat Pump**  
**TPO35HFWCT**  
**TPO41HFWCT**

### **IMPORTANT NOTE:**

Thank you for selecting a TECO quality Air Conditioner. Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.

The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.



# Content

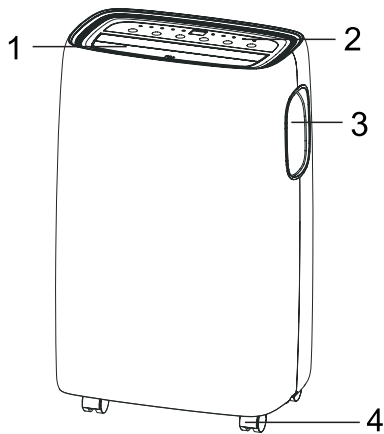
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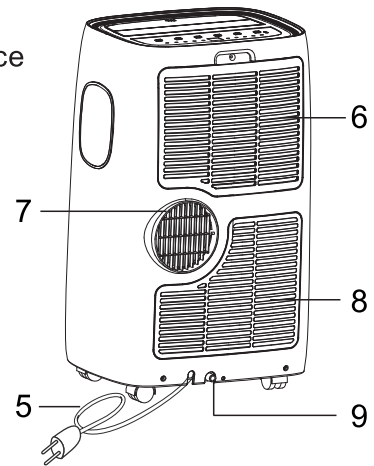
## SAFETY WARNING

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Before operation, please confirm whether power specification complies with that on nameplate.
- Before cleaning or maintaining the air conditioner, please turn off air conditioner and pull out the power plug.
- Make sure the power cord hasn't been pressed by hard objects.
- Do not pull or drag the power cord to pull out the power plug or move the air conditioner.
- Do not insert or pull out the power plug with wet hands.
- Please make sure connected to properly grounded power outlet.
- If the power cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid hazard.
- If abnormal condition occurs (e.g. burned smell), please disconnect power at once and then contact local dealer.
- When nobody is taking care of the unit, please turn it off and remove the power plug or disconnect power.
- Do not splash or pour water on air conditioner. Otherwise, it may cause short circuit or damage to air conditioner.
- If drainage hose is used, ambient temperature can't be lower than 0°C. Otherwise, it will cause water leakage to air conditioner.
- Prohibit operating heating equipment around the air conditioner.
- Far away from fire source, inflammable and explosive objects.
- Do not put or hang dripping objects above the air conditioner.
- Do not modify or alter the characteristics of the appliance in any way.
- Prohibit inserting any objects into the air conditioner.
- If the appliance requires repair, contact the TECO National Service Centre. Repairs carried out by unauthorised personnel may be dangerous.

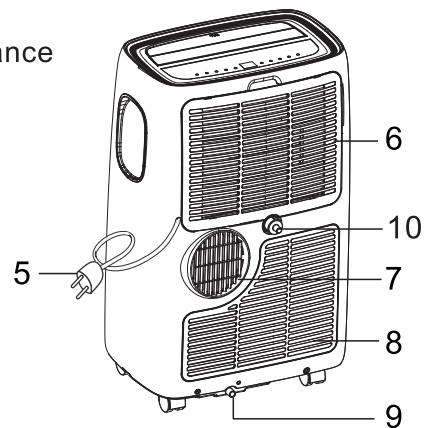
# DESCRIPTION



Appearance of A:


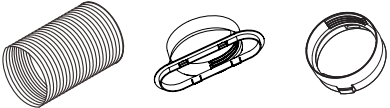
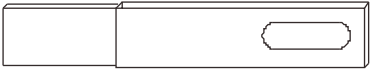




Appearance of B:



- 1. Deflector
- 2. Control panel
- 3. Handle (both sides)
- 4. Castors
- 5. Power cable
- 6. Intake grille
- 7. Air outlet grille
- 8. Intake grille
- 9. Condenser drain
- 10. Middle drainage\*  
(TPO35CFWCT ONLY)

## ACCESSORIES

PARTS	PARTS NAME	QUANTITY
	Exhaust hose Hose outlet Hose inlet	1 set (for appearance of A)
	Exhaust hose Hose outlet Hose inlet	1 set (for appearance of B)
	Window slider kit	1 set
	Remote Control Battery	1 set
	Drainage hose	1 set

Note: All the illustrations in this manual are for explanatory purposes only. Your appliance may be slightly different.

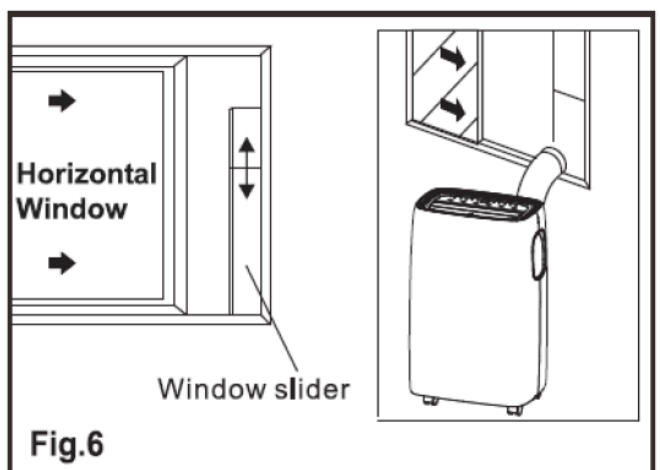
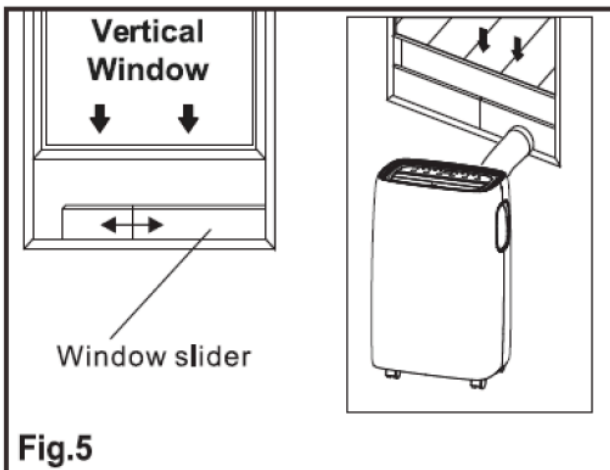
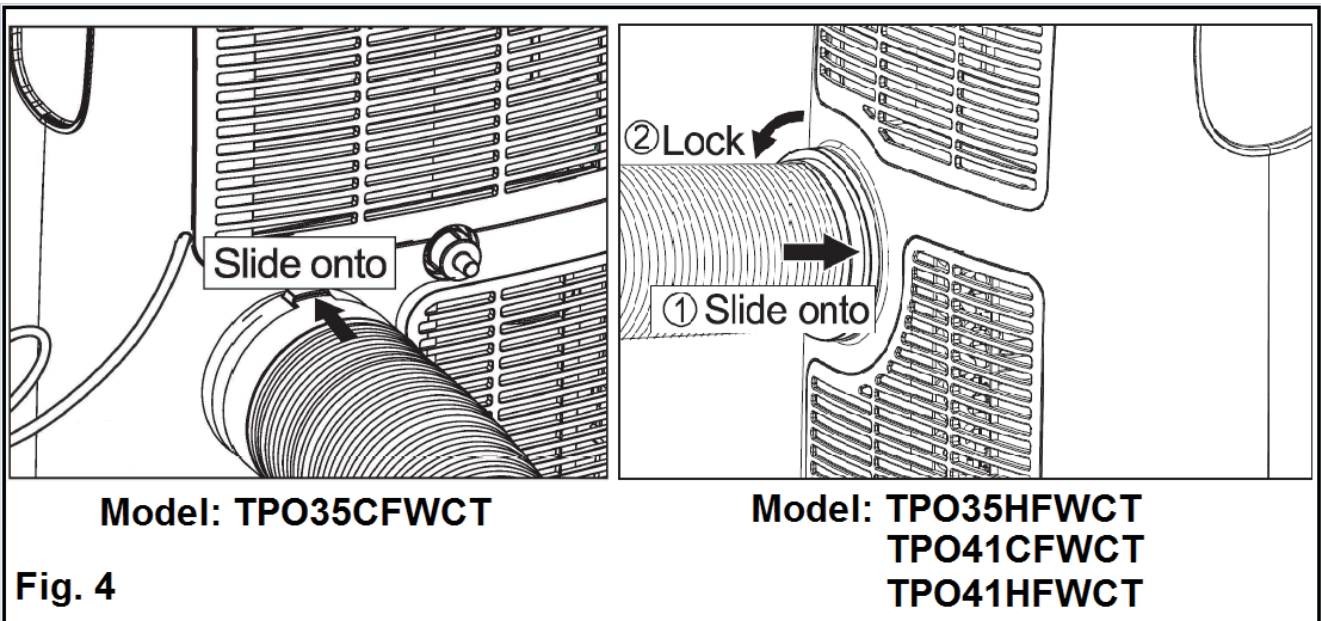
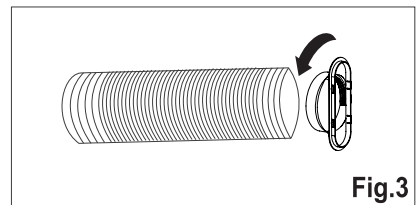
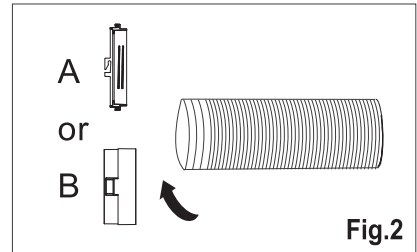
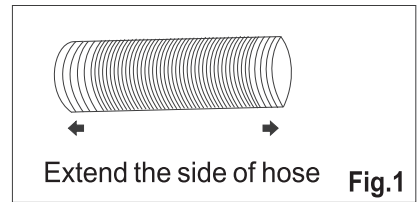
# INSTALLATION INSTRUCTIONS

## EXHAUSTING HOT AIR

In the Cool Mode the appliance must be placed close to a window or opening so that the warm exhaust air can be ducted outside.

First position unit on a flat floor and make sure there's a minimum of 12" (30cm) clearance around the unit, and is within the vicinity of a single circuit outlet power source.

1. Extend either side of the hose (Fig.1) and screw the hose inlet (Fig.2).
2. Extend the other side of the hose and screw it to the hose outlet (Fig.3).
3. Install the hose inlet into the unit (Fig.4).
4. Affix the hose outlet into the window slider kit and seal. (Fig.5 & 6).



# INSTALLATION INSTRUCTIONS

Your window slider kit has been designed to fit most standard vertical and horizontal window applications, however, it may be necessary for you to modify some aspects of the installation procedures for certain types of windows. The window slider kit can be fastened with screws.

**NOTE:** If the window opening is less than the minimum length of the window slider kit, cut the end without the hole in it short enough to fit in the window opening. Never cut out the hole in window slider kit.



● Cut on opposite side of hole.

## WINDOW SLIDER KIT INSTALLATION

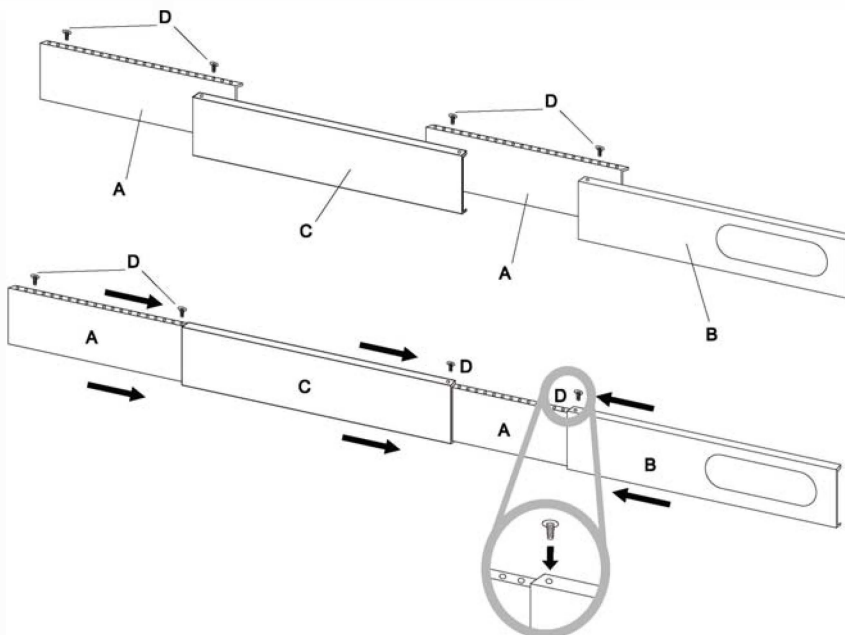
1: Parts:

- A) Panel (Optional second slider panel not supplied).
- B) Panel with one hole.
- C) Panel without hole (Optional panel not supplied).
- D) Screw to lock window kit in place.

2: Assembly:

Slide Panel B and C into Panel A and size to window width. Windows sizes vary. When sizing the window width, be sure that the window kit assembly is free from gaps from gaps and/or air pockets when taking measurements.

3: Lock the screw into the holes that correspond. With the width that your window requires to ensure that there are no gaps or air pockets in the window kit assembly after installation.



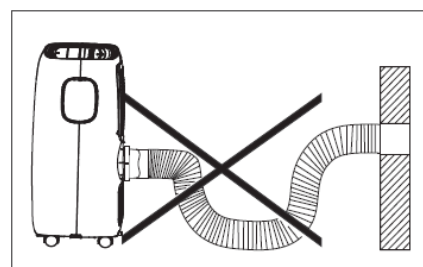
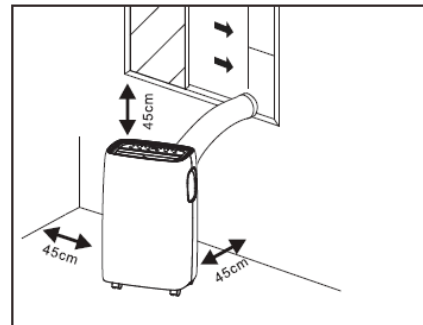
**NOTE:**

**TECO PUSH/PULL WINDOW KIT (MODEL:TPPWKITT) is also available for purchase. Contact your local retailer, sales agency or check TECO Australia website for more information.**

# INSTALLATION INSTRUCTIONS

## LOCATION

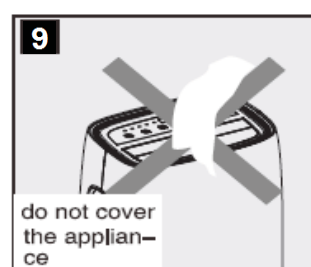
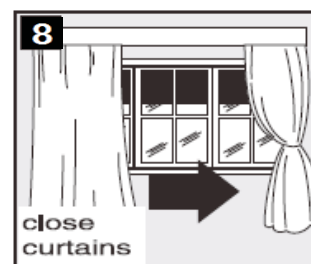
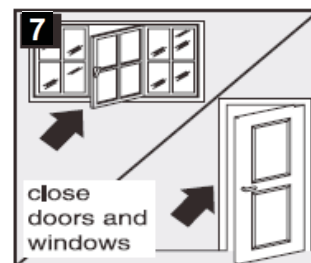
- The unit should be placed on a firm foundation to minimize noise and vibration. For safe and secure positioning, place the unit on a smooth, level floor strong enough to support the unit.
- The unit has casters to aid placement, but it should only be rolled on smooth, flat surfaces. Use caution when rolling on carpeted surfaces. Use caution and Protect floors when rolling over wood floors. Do not attempt to roll the unit over objects.
- The unit must be placed within reach of a properly rated grounded socket.
- Never place any obstacles around the air inlet or outlet of the unit.
- Allow at least 45cm of space away from the wall for efficient air conditioning.
- The hose can be extended, but it is the best to keep the length to minimum required. Also make sure that the hose does not have any sharp bends or sags.



## TIPS FOR CORRECT USE

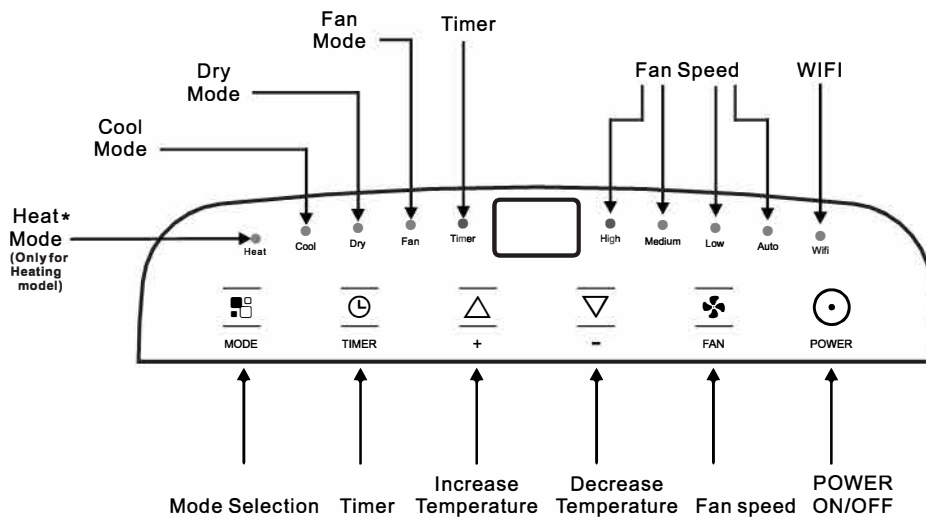
To get the best from your appliance, follow these recommendations:

- Close the windows and doors in the room to be air conditioned (Fig. 7). When installing the appliance semi-permanently, you should leave a door slightly open (as little as 1 cm) to guarantee correct ventilation;
- Protect the room from direct exposure to the sun by partially closing curtains and/or blinds to make the appliance much more economical to run (Fig. 8);
- Never rest objects of any kind on the appliance;
- Do not obstruct the air intake and outlet (Fig. 9). Leave the grilles free;
- Make sure there are no heat sources in the room;
- Never use the appliance in very damp rooms (laundries for example).
- Never use the appliance outdoors.
- Make sure the appliance is standing on a level surface. if necessary, place the castor locks under the front wheels.



# DESCRIPTION OF THE DISPLAY SCREEN

## CONTROL PANEL



“ \* ” means only the heat pump model have this function.

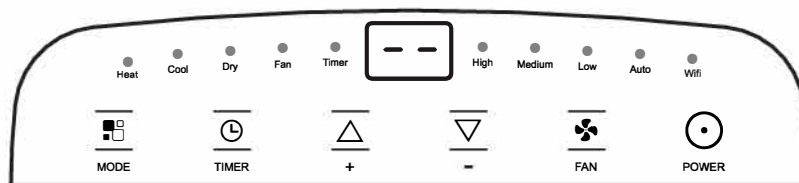
Note: The WIFI symbol lighted on when the unit is connected to the smart device. Please refer to Wireless Operation Manual for more information.


## OPERATING FROM THE CONCTROL PANEL


The control panel is on the top of the appliance, enables you to manage part functions without remote controller, but to fully exploit its potential, you must use the remote controller.

## TURNING THE APPLIANCE ON

Plug into the mains socket, then the appliance is standby.



Press the  button to make the appliance turn on. The last function active when it was turned off will appear.

✓ Never turn the appliance off by unplugging from the mains. Always press the button , then wait for a few minutes before unplugging. This allows the appliance to perform a cycle of checks to verify operation.





# OPERATION INTRODUCTION FOR CONTROL PANEL

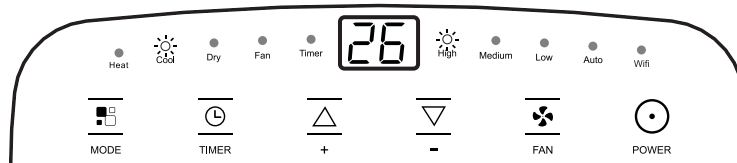
## 1) COOL mode

Ideal for hot muggy weather when you need to cool and dehumidify the room.

To set this mode correctly:

- Press the  button a number of times until the Cool symbol appears.
- Select the target temperature 18°C-32°C (64°F-90°F) by pressing the ▲ or ▼ button until the corresponding value is displayed.
- Select the required fan speed by pressing the  button.

Four speeds are available: High / Medium / Low / Auto.





The most suitable temperature for the room during the summer varies from 24°C to 27°C (75°F to 81°F). You are recommended, however, not to set a temperature much below the outdoor temperature. The fan speed difference is more noticeable when the appliance is under FAN mode but may not be noticeable under COOL mode.

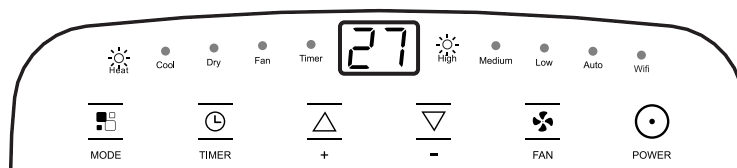
## 2) HEAT mode \*

**NOTE: \*Heat Pump Model Only.**

To set this mode correctly:

- Press the  button a number of times until the Heat symbol appears.
- Select the target temperature 13°C-27°C (55°F-81°F) by pressing the ▲ or ▼ button until the corresponding value is displayed.
- Select the required fan speed by pressing the  button.

Four speeds are available: High / Medium / Low / Auto.



- Water is removed from the air and collected in the tank.
- When the tank is full, the appliance shuts down and "Ft" (full tank) appears on the display. The tank cap must be extracted and emptied. Run off all water left into a basin. When all the water has been drained, put the cap back in place.
- When the tank has been emptied, the appliance starts up again.



N.B.: - When operating in very cold rooms, the appliance defreezes automatically, momentarily interrupting normal operation. "Lt" appears on the display. During this operation, it is normal for the noise made by the appliance to change.

- In this mode, you may have to wait for a few minutes before the appliance starts giving out hot air.
- In this mode, the fan may operate for short periods, even though the set temperature has already been reached.

# OPERATION INTRODUCTION FOR CONTROL PANEL

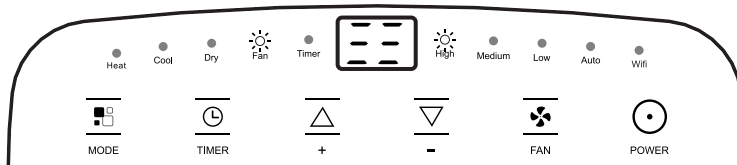
## 3) FAN mode

When using the appliance in this mode, the air hose does not need to be attached.

- Press the  button a number of times until the Fan symbol appears.
- Select the required fan speed by pressing the  button.

Three speeds are available: High / Medium / Low.


The screen display "" as high speed, "" as medium speed, "" as low speed.

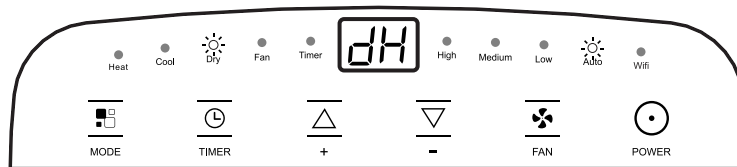


## 4) DRY mode

Ideal to reduce room humidity (spring and autumn, damp rooms rainy periods, etc). In dry mode, the appliance should be prepared in the same way as for cool mode, with the air exhaust hose attached to enable the moisture to be discharged outside.

To set this mode correctly:



- Press the  button a number of times until the Dry symbol appears. The screen display "dH".
- In this mode, fan speed is selected automatically by the appliance and can not be set manually.

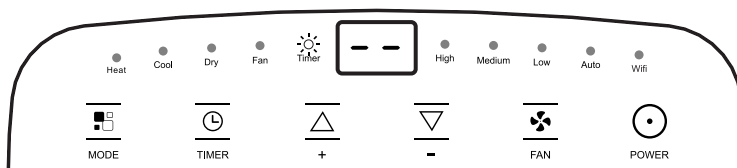


## 5) SETTING THE TIMER

-This timer can be used to delay the appliance startup or shutdown, this avoids wasting electricity by optimising operating periods.

### Programming Start Up

- Turn on the appliance, choose the mode you want, for example cool, 24°C, high fan speed. Turn off the appliance.
- Press the Timer button, the  symbol and number of hours flash.
- Press the  button to set the number of hours delay before the appliance comes on. The timer can set in intervals of 1 hours up to 24 hours.
- A few second after set, the setting is memorized, the timer indicator is light and the display shows that the appliance is in standby.

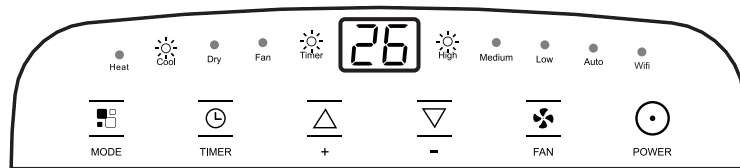


- Press again the Timer button or the  button, the timer will be canceled, and the  symbol will disappear from screen.

# OPERATION INTRODUCTION FOR CONTROL PANEL

## Programming Shut Down

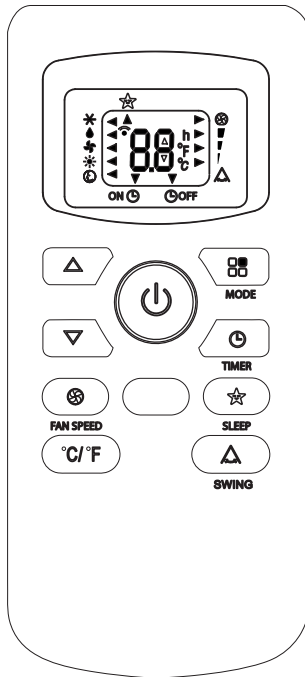
- When the appliance is running, press the ⌚ button, the Timer indicator and the hours flash.
- Press the ⌚ button to set the number of hours delay before the appliance comes on. The timer can set in intervals of 1 hours up to 24 hours.
- A few second after set, the setting is memorized, the timer indicator is light and the display shows the current mode. At the end of the set time the unit automatically turns to standby mode.



- Press again the Timer button or the ⏻ button, the timer will be canceled, and the ⌚ symbol will disappear from screen.

# USING THE REMOTE CONTROL

## REMOTE CONTROLLER

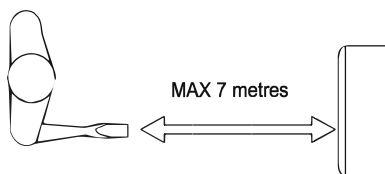


	On/Off button		Fan speed button
	Increase button		Mode button
	Decrease button		Swing button*
	Timer button		Sleep button
°C/°F	Unit Switch button		

	COOL symbol		SLEEP symbol
	DRY symbol		Timer ON symbol
	FAN symbol		Timer OFF symbol
	HEAT symbol		Fan speed symbol
	SMART symbol		
	Swing symbol		

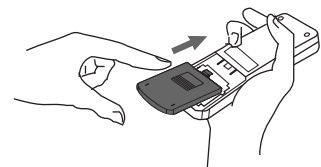
**NOTE: \* Only Heat Pump Model can activate this function.**

- ✓ Point the remote control at the receiver on the appliance.
- ✓ The remote control must be no more than 7 meters away from the appliance (without obstacles between the remote control and the receiver).
- ✓ The remote control must be handled with extreme care. Do not drop it or expose it to direct sunlight or sources of heat. If the remote control do not work, please try to take out the battery, and put it back.



### INSERTING OR REPLACING THE BATTERIES

- Remove the cover on the rear of the remote control;
- Insert two "AAA" 1.5V batteries in the correct position (see instructions inside the battery compartment);
- Replace the cover.



#### NOTE:



- If the remote control unit is replaced or disposed of, the batte-batteries must be removed and discarded in accordance with current legislation as they are harmful to the environment.
- Do not mix old and new batteries. Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.
- Do not dispose of batteries in fire. Batteries may explode or leak.
- If the remote control is not be used for a certain length of time, remove the batteries.

## USING THE REMOTE CONTROL

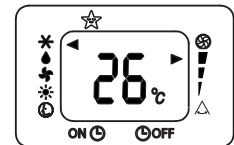
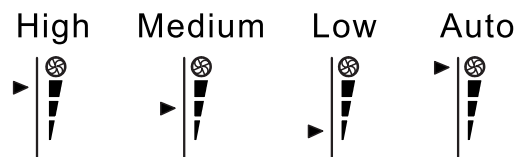
### COOL mode

Ideal for hot muggy weather when you need to cool and dehumidify the room.

To set this mode correctly:

- Press the  button a number of times until the ◀ symbol appears next to ✖ symbol.
- Select the target temperature 18°C-32°C (64°F-90°F) by pressing the ▲ or ▼ button until the corresponding value is displayed.
- Select the required fan speed by pressing the  button.

Four speeds are available: High / Medium / Low / Auto.





The most suitable temperature for the room during the summer varies from 24°C to 27°C (75°F to 81°F). You are recommended, however, not to set a temperature much below the outdoor temperature. The fan speed difference is more noticeable when the appliance is under FAN mode but may not be noticeable under COOL mode.

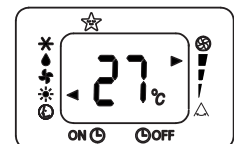
### HEAT mode \*

**NOTE: \* Only HeatPump Model can activate this function.**

To set this mode correctly:

- Press the  button a number of times until the ◀ symbol appears next to ☀ symbol.
- Select the target temperature 13°C-27°C (55°F-81°F) by pressing the ▲ or ▼ button until the corresponding value is displayed.
- Select the required fan speed by pressing the  button.

Four speeds are available: High / Medium / Low / Auto.



- Water is removed from the air and collected in the tank.
- When the tank is full, the appliance shuts down and "F.L." (full tank) appears on the display. The tank cap must be extracted and emptied. Run off all water left into a basin. When all the water has been drained, put the cap back in place.
- When the tank has been emptied, the appliance starts up again.




N.B.: - When operating in very cold rooms, the appliance defreezes automatically, momentarily interrupting normal operation. "L.E." appears on the display. During this operation, it is normal for the noise made by the appliance to change.

- In this mode, you may have to wait for a few minutes before the appliance starts giving out hot air.
- In this mode, the fan may operate for short periods, even though the set temperature has already been reached.

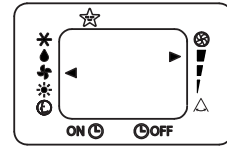
# USING THE REMOTE CONTROL

## FAN mode

When using the appliance in this mode, the air hose does not need to be attached.

- Press the  button a number of times until the ◀ symbol appears next to  symbol.
- Select the required fan speed by pressing the  button.



Three speeds are available: High / Medium / Low.

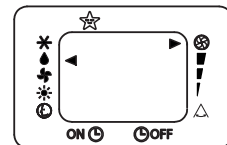


## DRY mode

Ideal to reduce room humidity (spring and autumn, damp rooms rainy periods, etc). In dry mode, the appliance should be prepared in the same way as for cool mode, with the air exhaust hose attached to enable the moisture to be discharged outside.

To set this mode correctly:

- Press the  button a number of times until the ◀ symbol appears next to  symbol. The screen display "dh".
- In this mode, fan speed is selected automatically by the appliance and can not be set manually.






## AUTO mode

The appliance chooses automatically whether to operate in COOL, FAN or

\* HEAT mode (\* For heat pump model only) .

To set this mode correctly:

- Press the  button a number of times until the ◀ symbol appears next to  symbol. The screen display "dh".
- Select the required fan speed by pressing the  button.

Four speeds are available: High / Medium / Low / Auto.

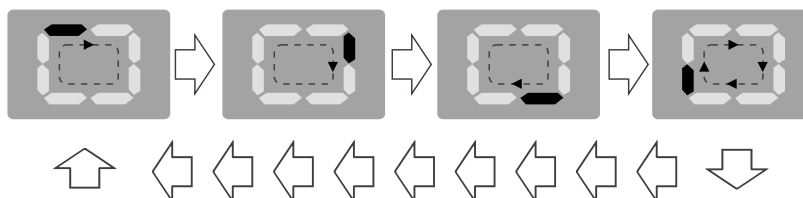
If the appliance is cooling only model, the unit operates in Fan mode when the room temperature is below 23°C (73°F), and COOL mode when the room temperature is above 23°C (73°F).

If the unit is cooling and heating model, the unit operates in

\* HEAT mode (\* For heat pump model only) when the room temperature is below 20°C(68°F),

and FAN mode when the room temperature is from 20°C(68°F) to 23°C (73°F), and COOL mode when the room temperature is above 23°C (73°F).

Display on the control panel:



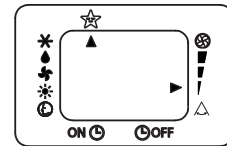
# USING THE REMOTE CONTROL

## SLEEP function

This function is useful for the night as it gradually reduces operation of the appliance.

To set this function correctly:

- Select the COOL or \* HEAT mode (For heat pump model only), as described above.
- Press the ☆ button, and the ▲ symbol under ☆ symbol.



The appliance operates in the previously selected mode.

When you choose the sleep function, the screen will reduce the brightness.

The SLEEP function maintains the room at optimum temperature without excessive fluctuations in either temperature or humidity with silent operation. Fan speed is always at Low, while room temperature and humidity vary gradually to ensure the most comfortable.

When in COOL mode, the selected temperature will increase by 1°C(1°F) per hour in a 2 hour period. This new temperature will be maintained for the next 6 hours. Then the appliance turn it off.

When in \* HEAT mode (For heat pump model only), the selected temperature will decrease by 1°C(1°F) per hour in a 3 hour period. This new temperature will be maintained for the next 5 hours. Then the appliance turn it off.

The SLEEP function can be canceled at any time during operation by pressing the "Sleep", "Mode" or "Fan speed" button.

In FAN or DRY mode, SLEEP function cannot be set.

## **Switch between Celsius and Fahrenheit**

When the appliance is standby, press the °C/°F button, then you can change the unit of temperature.

For example:

Before change, in COOL mode, the screen display like Fig 10.

After change, in COOL mode, the screen display like Fig 11.

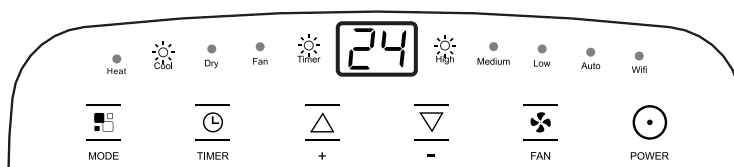


Fig1

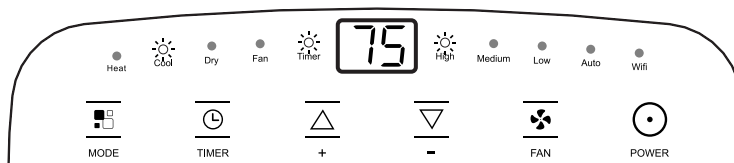


Fig2

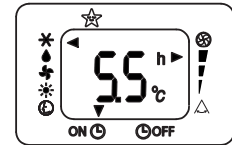
# USING THE REMOTE CONTROL

## SETTING THE TIMER

-This timer can be used to delay the appliance startup or shutdown, this avoids wasting electricity by optimising operating periods.

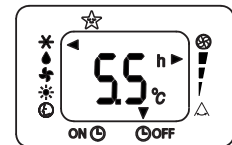
### Programming Start Up

- Turn on the appliance, choose the mode you want, for example cool, 24°C, high fan speed. Turn off the appliance.
- Press the ⏸ button twice, the screen will display 0.5-24 hours, and the ▼ symbol appears next ON ⏸ symbol and "h" symbol will flash.
- Press the ▲ or ▼ button several times until the corresponding time is displayed. Press the ⏸ button again, the timer will be active, then the ▼ symbol appears next ON ⏸ symbol and time are displayed on screen.
- Press again the ⏸ button or the ⏻ button, the timer will be canceled, and the ▼ symbol disappear next ON ⏸ symbol.



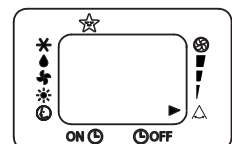
### Programming Shut Down

- When the appliance is running, press the ⏸ button, the screen will display 0.5-24 hours, and the ▼ symbol appears next ⏸ OFF symbol and "h" symbol will flash.
- Press the ▲ or ▼ button several times until the corresponding time is displayed. Press the ⏸ button again, the timer will be active, then the ▼ symbol appears next ⏸ OFF symbol and time are displayed on screen.
- Press again the ⏸ button or the ⏻ button, the timer will be canceled, and the ▼ symbol disappear next ⏸ OFF symbol.



### SWING function

- Press the ▲ button to enable louver swing function, And the ► symbol appears next ▲ symbol. The louver on the top panel will swing up and down. Press this button again to disable the louver swing function.





# REMOVING COLLECTED WATER

## WATER DRAINAGE METHOD

When there is excess water condensation inside the unit, the appliance stops running and shows “ F t ”(FULL TANK as mentioned in SELF-DIAGNOSES). This indicates that the water condensation needs to be drained using the following procedures:

### Manual Draining (Fig.12)

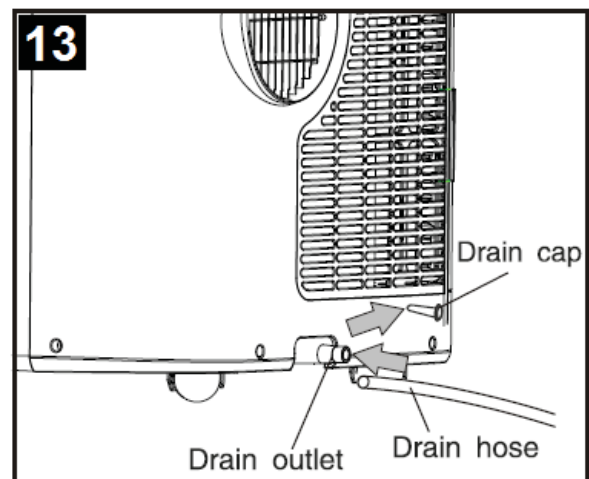
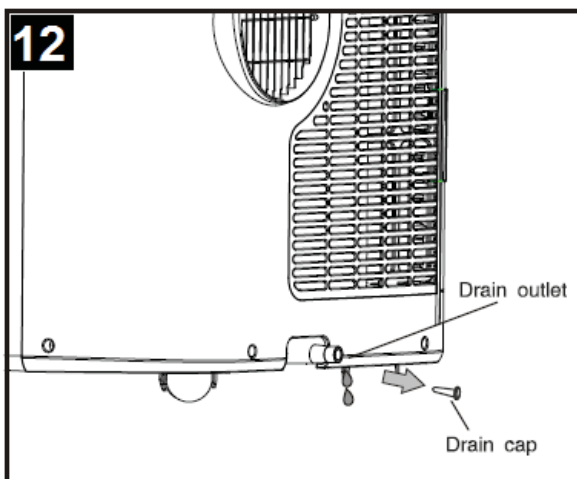
Water may need to be drained in high humidity areas

1. Unplug the unit from power source.
2. Place a drain pan (Not supplied) under the lower drain plug.
3. Remove the lower drain plug.
4. Water will drain out and collect in the drain pan.
5. After the water is drained, replace the lower drain plug firmly.
6. Turn on the unit.

### Continuous Draining (Fig.13 )

While using the unit in DRY mode, continuous drainage is recommended.

1. Unplug the unit from the power source.
2. Remove the drain plug. While doing this operation some residual water may spill so please have a pan to collect the water.
3. Connect the drain hose (1/2" or 12.7mm ). See diagram.
4. The water can be continuously drained through the hose into a floor drain or bucket.
5. Turn on the unit.

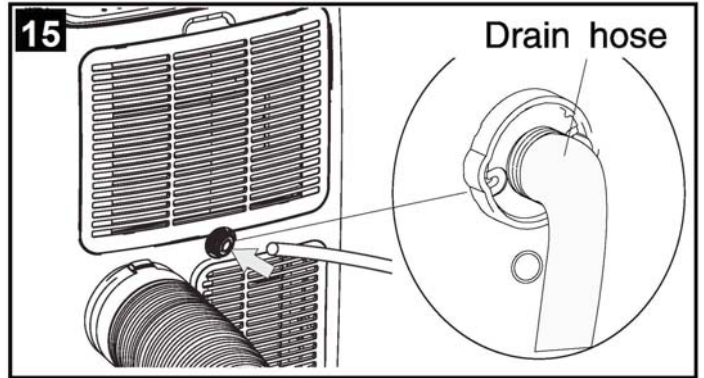
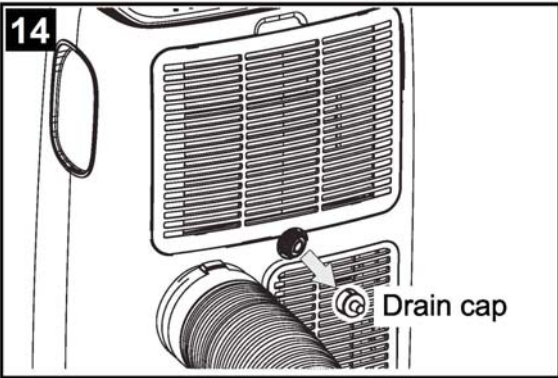


# REMOVING COLLECTED WATER

## Middle drainage (MODEL: TPO35CFWCT ONLY )

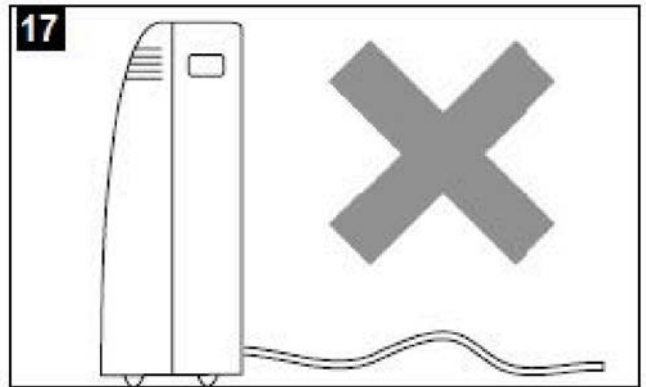
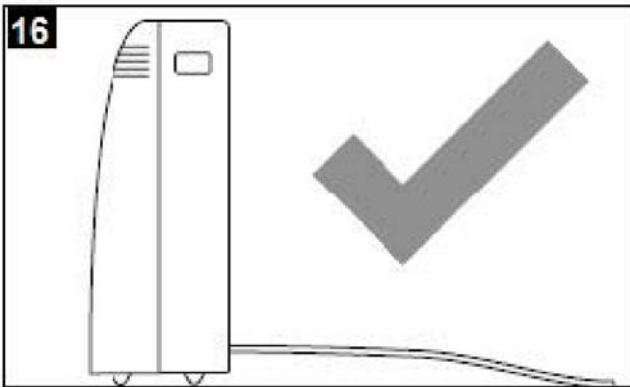
When unit running in DRY mode, you can choose the way below to drainage.

1. Unplug the unit from the power source.
2. Remove the drain plug. While doing this operation some residual water may spill so please have a pan to collect the water.
3. Connect the drain hose (1/2" or 12.7mm ).
4. The water can be continuously drained through the hose into a floor drain or bucket.
5. Turn on the unit.




### NOTE

Please be sure that the height of and section of the drain hose should not be higher than that of the drain outlet, or the water tank may not be drained.



## CLEAN AND MAINTENANCE

Before cleaning or maintenance, turn the appliance off by pressing the  button on the control panel or remote control, wait for a few minutes then unplug from the mains socket.

### CLEANING THE CABINET

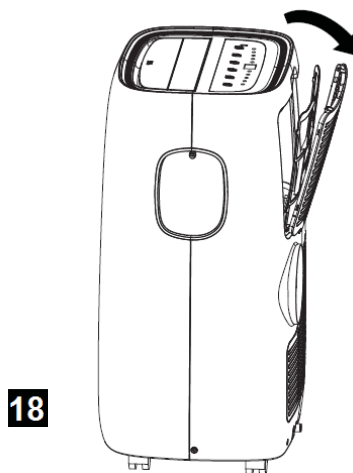
You should clean the appliance with a slightly damp cloth then dry with a dry cloth.

- Never wash the appliance with water. It could be dangerous.
- Never use petrol, alcohol or solvents to clean the appliance.
- Never spray insecticide liquids or similar.

### CLEANING THE AIR FILTERS

To keep your appliance working efficiently, you should clean the filter every week of operation.

The evaporator filter can take out like below Fig. 18



Use a vacuum cleaner to remove dust accumulations from the filter. If it is very dirty, immerse in warm water and rinse a number of times. The water should never be hotter than 40°C (104°F). After washing, leave the filter to dry then attach the intake grille to the appliance.

### START OF SEASON CHECKS

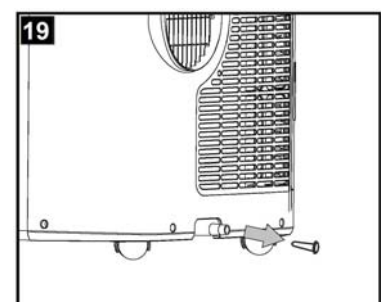
Make sure the power cable and plug are undamaged and the earth system is efficient. Follow the installation instructions precisely.

### END OF SEASON OPERATIONS

To empty the internal circuit completely of water, remove the cap (Fig. 19).

Run off all water left into a basin. When all the water has been drained, put the cap back in place.

Clean the filter and dry thoroughly before putting back.






## TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
The appliance does not come on	<ul style="list-style-type: none"> <li>• There is no current</li> <li>• It is not plugged into the mains</li> <li>• The internal safety device has tripped</li> </ul>	<ul style="list-style-type: none"> <li>• Wait</li> <li>• Plug into the mains</li> <li>• Wait 30 minutes, if the problem persists, contact your service center</li> </ul>
The appliance works for a short time only	<ul style="list-style-type: none"> <li>• Here are bends in the air exhaust hose</li> <li>• Something is preventing the air from being discharged</li> </ul>	<ul style="list-style-type: none"> <li>• Position the air exhaust hose correctly, keeping it as short and free of curves as possible to avoid bottlenecks</li> <li>• Check and remove any obstacles obstructing air discharge</li> </ul>
The appliance works, but does not cool the room	<ul style="list-style-type: none"> <li>• Windows, doors and/or curtains open</li> </ul>	<ul style="list-style-type: none"> <li>• Close doors, windows and curtains, bearing in mind the "tips for correct use" given above</li> </ul>
	<ul style="list-style-type: none"> <li>• There are heat sources in the room (oven, hairdryer, etc)</li> </ul>	<ul style="list-style-type: none"> <li>• Eliminate the heat sources</li> </ul>
	<ul style="list-style-type: none"> <li>• The air exhaust hose is detached from the appliance</li> </ul>	<ul style="list-style-type: none"> <li>• Fit the air exhaust hose in the housing at the back of the appliance</li> </ul>
	<ul style="list-style-type: none"> <li>• The technical specification of the appliance is not adequate for the room in which it is located</li> </ul>	
During operation, there is an unpleasant smell in the room	<ul style="list-style-type: none"> <li>• Air filter clogged</li> </ul>	<ul style="list-style-type: none"> <li>• Clean the filter as described above</li> </ul>
The appliance does not operate for about three minutes after restarting it	<ul style="list-style-type: none"> <li>• The internal compressor safety device prevents the appliance from being restarted until three minutes have elapsed since it was last turned off</li> </ul>	<ul style="list-style-type: none"> <li>• Wait. This delay is part of normal operation</li> </ul>
The following message appears on the display: <b>L E / P F / F E</b>	<ul style="list-style-type: none"> <li>• The appliance has a self diagnosis system to identify a number of malfunctions</li> </ul>	<ul style="list-style-type: none"> <li>• See the SELF-DIAGNOSIS Chapter</li> </ul>

# TROUBLESHOOTING

## SELF-DIAGNOSIS

The appliance has a self diagnosis system to identify a number of malfunctions. Error messages are displayed on the appliance display.

IF IS DISPLAYED	WHAT SHOULD I DO?
 <p>LOW TEMPERATURE (frost prevention)</p>	<p>The appliance is fitted with a frost protection device to avoid excessive formation of ice. The appliance starts up again automatically when the defrosting process is completed.</p>
 <p>PROBE FAILURE (sensor damaged)</p>	<p>If this is displayed, contact your local authorize service centre.</p>
 <p>FULL TANK (safety tank full)</p>	<p>Empty the internal safety tank, following the instructions in the "End of season operations" paragraph.</p>



### WARNING

- If there are following phenomenon, please turn off the air conditioner and disconnect the power immediately, and then contact dealer immediately.
  - Power cord is overheating or damaged.
  - Abnormal sound during operation.
  - Off-flavor.
  - Water leakage
- Do not repair or refit the air conditioner by yourself.
- If operate the air conditioner under abnormal condition, it may cause malfunction, electric shock or fire hazard.

## REPAIRS, SERVICE & WARRANTY

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It is hazardous for anyone altering, repairing or servicing of this appliance.

Only an Authorised Service Person can carry out servicing or repairs to this appliance.

### IF SERVICE IS REQUIRED:

If you have a problem, and the problem persists after you have made the checks mentioned in this manual, contact:

TECO Australia's Service on 1300 660 037  
(8:30am - 4pm Mon~Fri AEST)

For warranty details please visit [www.teco.com.au](http://www.teco.com.au)

Service Email: [had.service@teco.com.au](mailto:had.service@teco.com.au)

Spare Parts: [had.parts@teco.com.au](mailto:had.parts@teco.com.au)



Dispose of old appliances in accordance with local regulations. Remove the doors, cut off the main cable, break or remove spring or bolt catches if fixed to prevent children getting trapped or involve themselves in other dangers.

*Did you know?*

**TECO Australia's product range** also includes:

- ◆ Top Load Clothes Washers
- ◆ Front Load Clothes Washers
- ◆ Auto Sensing Vented Clothes Dryers
- ◆ Refrigerators
- ◆ Chest and Vertical Freezers
- ◆ Bar Fridges
- ◆ Televisions
- ◆ Air Curtains
- ◆ Air Conditioners

Visit **[www.teco.com.au](http://www.teco.com.au)** for our full range.



# WARRANTY INFORMATION

Teco's warranty information for the product purchased is available at [www.teco.com.au](http://www.teco.com.au).

A copy of the warranty may also be obtained by contacting Teco's Warranty and Service Department on 1300 660 037 during business hours (Mon - Fri 8.30am – 4pm AEST).

To arrange for servicing of a Teco product, please contact our Warranty and Service Department on 1300 660 037 during business hours (Mon - Fri 8.30am – 4pm AEST).

To assist in processing any warranty claim that you may have Teco recommends that you:

1. Complete the following information in relation to your purchase:

Name of retailer: \_\_\_\_\_

Name of owner: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Model No. : \_\_\_\_\_

Serial No. : \_\_\_\_\_

MFG code: \_\_\_\_\_

2. Retain proof of your purchase for any warranty claim. Ideally this proof of purchase will be the tax invoice issued for your purchase.

3. Complete the following information in relation to the person that installed your Teco appliance (if applicable):

Installer's name: \_\_\_\_\_

Telephone No.: \_\_\_\_\_

Licence No.: \_\_\_\_\_