



Zip HydroTap G5

Command Centre
Chilled, Chilled/Sparkling models



AFFIX PRODUCT LABEL HERE



Australia



UK

Visit our website to
download the manuals

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SECTION 1: Using these instructions

Before you start



This document is a Quick Start Installation Guide.
For further details on installing and operating your HydroTap download & read the Command Centre installation and user instructions , which can be found online at:
(Australia) www.zipwater.com
(UK) specify.zipwater.co.uk



Read and use the instructions supplied with individual kit components for a safe installation.

Explanation of symbols



Read the instructions



WARNING



Danger electric shock



Highly Flammable



CO₂ Gas WARNING



Li
Button/
coin battery

SECTION 2: IMPORTANT SAFETY INSTRUCTIONS



Compliance

In Australia electrical installation must comply with AS/NZS3000.

In Australia plumbing installation must comply with AS/NZS3500.

In Australia For residential chilled models, all refrigeration must comply with AS/NZS 60335.2.24.

In the UK the system must be installed in accordance with water supply byelaws, current IEEE regulations and local authority byelaws.

Safety

This appliance is not intended for use by children under 8 years or persons (including children under 8 years) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



Refrigerant

WARNING! KEEP VENTILATION OPENINGS IN THE APPLIANCE ENCLOSURE OR IN THE BUILT-IN STRUCTURE CLEAR OF OBSTRUCTION.

The Zip HydroTap Command Centre range uses either HIGHLY FLAMMABLE R290, R600a or R134A refrigerant under pressure.

Check the rating plate or contact Zip before starting work.

Maintenance of the refrigeration unit must be carried out by an accredited service provider or qualified refrigeration technician.

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.



CO₂

- Keep out of reach of children.
- Use according to MSDS (Material Safety Data Sheet).
- Pressurised container. Contains gas under pressure, may explode if heated.

SECTION 2: IMPORTANT SAFETY INSTRUCTIONS

- Protect from sunlight.
- Do not expose to temperatures exceeding 50 °C.
- Do not expose to naked flame or any incandescent material.
- Do not pierce or burn, even after use. Avoid shock.
- High concentration of gas may cause asphyxiation.
- Use only in an upright position.
- The cylinder must be used with the supplied pressure regulator.
- The gas cylinder must be installed in an open plan area, or in an enclosed room with a volume no less than 20m³ per 1200g cylinder, or 50m³ per 2640g cylinder.
- If more than 1 gas cylinder containing CO₂ is present within the same location, the recommended ventilated area should be in proportion to the number of gas cylinders stored in that location. A ventilated area is a non-enclosed area which could include the kitchen, living room etc.
- Refer to the gas cylinder and MSDS sheet for a complete list of warnings (www.zipwater.com, www.zipwater.co.uk).

Qualifications

To avoid hazards, all installation procedures must be carried out by a suitably qualified tradesperson. The power cable and power outlet must be in a safe visible position for connection.

Lifting

Take care when lifting. The Command Centre may exceed safe lifting limits. If you feel this is beyond your personal capabilities, please seek assistance with the lift. The weight of the Command Centre is marked on the packaging. Do not lift the Command Centre by the front cover or any of its connections.

Airflow

The Zip HydroTap G5 operates within the ambient temperature range 5°C - 35°C. Proper air circulation must be provided. The system will operate satisfactorily only if the recommended air gaps are provided. The vent kit supplied must be fitted.

Frost protection

If the HydroTap G5 is located where the ambient air temperature could fall below 5°C when the system is not in use, do not turn off the Command Centre electrically.

SECTION 2: IMPORTANT SAFETY INSTRUCTIONS

Application

The HydroTap G5 Home series is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments;
- Farm houses and by clients in hotels, motels and other residential type environments;
- Bed and breakfast type environments;
- Catering and similar non-retail applications.



Compressed gas warning - HydroTap Clean can

- Read label before use.
- Keep out of reach of children.
- Use according to SDS (safety data sheet).
- Pressurised container. Contains gas under pressure, may explode if heated.
- Protect from sunlight.
- Do not expose to temperatures exceeding 50 °C.
- Do not expose to naked flame or any incandescent material.
- Do not pierce or burn, even after use.
- Avoid shock.
- SDS is available for download at www.zipwater.com or www.zipwater.co.uk

First aid

- For advice contact a Poison Control Information Centre
- Australia (+61) 131126
- Ireland (+353) 1809 2166
- UK (+44) 171 635 9191

SECTION 3: WARNINGS & REGULATORY INFORMATION



-  The Zip HydroTap must be earthed. Earthing is provided via the supplied power cord. The resistance of the earth connection to each exposed metal part must be less than 1Ω . Use the power cable supplied. It is the responsibility of the installer to ensure the power point is earthed.



- All installation and service work must be completed by trained and suitably qualified tradespeople. Faulty operation due to unqualified persons working on this product may void warranty coverage.



- The button/coin battery is hazardous and is to be kept away from children. It can cause severe or fatal injuries in 2 hours or less if it is swallowed or placed inside any part of the body. Medical attention should be sought immediately if it is suspected the battery has been swallowed or placed inside any part of the body.

- As the installer, it is your responsibility to supply (if necessary) and install all valves as required by local regulations and relevant standards.
- The HydroTap is rated for 220-240V 50Hz AC operation.
- Do not remove the cover of the appliance under any circumstances without first isolating the appliance from the power supply.
- Connect only to a potable (wholesome cat1) mains water supply.
- The new hose sets supplied with the product must be used. Do not re-use old hose sets.
- Never locate the system near, or clean with water jets.
- Do not expose the Zip HydroTap to the elements of nature.
- Use of tools can be hazardous. Assess the risks before you start.
- A pressure limiting valve must be fitted for mains water pressures above the maximum limits stated.
- A clearance envelope around all Command Centres must be provided

SECTION 3: WARNINGS & REGULATORY INFORMATION

to allow adequate ventilation for the safe and effective use of the HydroTap system.

- The vent tray, if provided, must be fitted. It provides a safe exhaust for refrigerant gas in the unlikely event of a leak.
- Valves and fittings must be sealed appropriately with PTFE tape.
- Always flush new filter before use.
- Do not over tighten plumbing and hose connections.
- Braided hoses supplied cannot be lengthened.
- Be aware of the risks of hazards which could cause harm when handling compressed CO₂. Assess the risks before starting the installation.
- Do not proceed with a CO₂ cylinder change if the seals are damaged. Take care not to cross thread the regulator, a cross threaded regulator poses a potential hazard.
- Care must be taken when working with high pressure carbon dioxide, and in no case should the normal operating pressure of 3.0 bar be exceeded.
- The power cord and general power outlet must be in a safe and accessible position after installation. When positioning the appliance, ensure the power supply cord is not trapped or damaged. If the power supply cord is damaged it must be replaced by a Zip service provider or a qualified electrician.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- For safe operation, the HydroTap is designed to be installed, commissioned and used within 48 hours. Should the HydroTap not be required for an extended period of time (72 hours or more), do not fill and commission the HydroTap until ready for first use.
- For water taste and quality reasons, following any non-use period of more than 72 hours, Zip recommends to perform a system flush. Failure to flush the system may affect water quality.

SECTION 4: Technical data

Technical data

Model	Power rating, kW 220-240V, 50Hz	Dimensions W x D x H (mm)	Weight (kg)
CS100	0.37	280 x 480 x 333 With Duct and Vent Tray: 330 (500)# x 480 (520)# x 333 (373)#	36.5
C100	0.34	280 x 476 x 333 With Duct and Vent Tray: 330 (500)# x 480 (520)# x 333 (373)#	24.2
C40	0.16		24.2
CS Home	0.18	280 x 406 x 333	30
C Home	0.17		21

including vent tray

Electricity supply requirements

220-240V 50Hz AC (for power requirement see table above).

Required	
Australia	1x 220 - 240V AC 10A socket
UK	1x 220 - 240V AC 13A socket

Water supply pressure requirements

Component	Min - Max pressure, kPA (bar)	
	Australia	UK
HydroTap	170 (1.7) - 700 (7.0)	170 (1.7) - 500 (5.0)
Sparkling HydroTap	250 (2.5) - 700 (7.0)	250 (2.5) - 500 (5.0)



A pressure limiting valve must be fitted for mains water pressures above the maximum limits stated above in accordance with local plumbing regulations. Note: All models (excluding UK) have an internal pressure limiting device to reduce the maximum mains regulated pressure (700kPa in Australia), protecting the system against pressure surges above 500kPa.

Water supply connection

1/2" BSP (G1/2).

SECTION 5: Parts supplied

Parts supplied with the HydroTap	Chilled	Chilled & Sparkling
Tap		
HydroTap tap	✓	✓
HydroTap pipes, tubes hoses and fittings	✓	✓
Separate Mains mixer Tap	Optional	Optional
Separate Mains mixer Tap fittings	Optional	Optional
Separate Mains mixer Tap instructions	Optional	Optional
Command Centre		
Command Centre	✓	✓
Mains electrical supply cable	✓	✓
Water supply inlet hose	✓	✓
Water supply inlet adaptor and strainer	✓	✓
Ventilation kit (inc. vent tray for C100, CS100)	✓	✓
Vent kit instructions	✓	✓
Water block kit	(UK only)	(UK only)
CO₂		
CO ₂ cylinder	✘	✓
CO ₂ regulator	✘	✓
CO ₂ regulator adaptor*	✘	✓
CO ₂ hose & instructions	✘	✓
Filters		
Water filter & instructions	✓	✓
Font		
Font kit	Optional	Optional

* supplied with 1.2kg cylinder / adjustable regulator combination.

Note: Mains water isolation valve is not supplied with the kit.
Contact Zip for the full range of consumables and accessories.

SECTION 6: Set up the ventilation



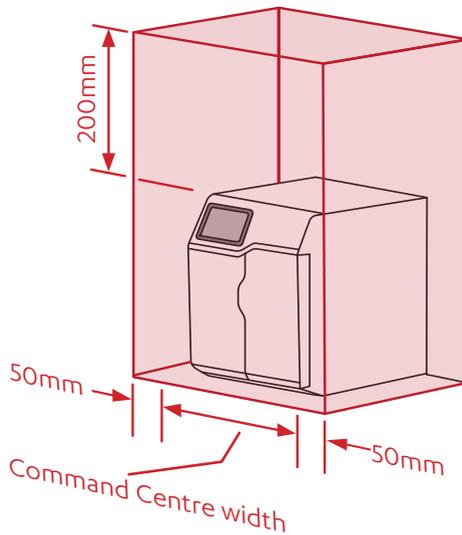
Use of tools can be hazardous. Assess the risks before you start.



Use instructions supplied with individual kit parts.



A clearance envelope around all Command Centres must be provided to allow ventilation for the safe and effective use of the HydroTap system.



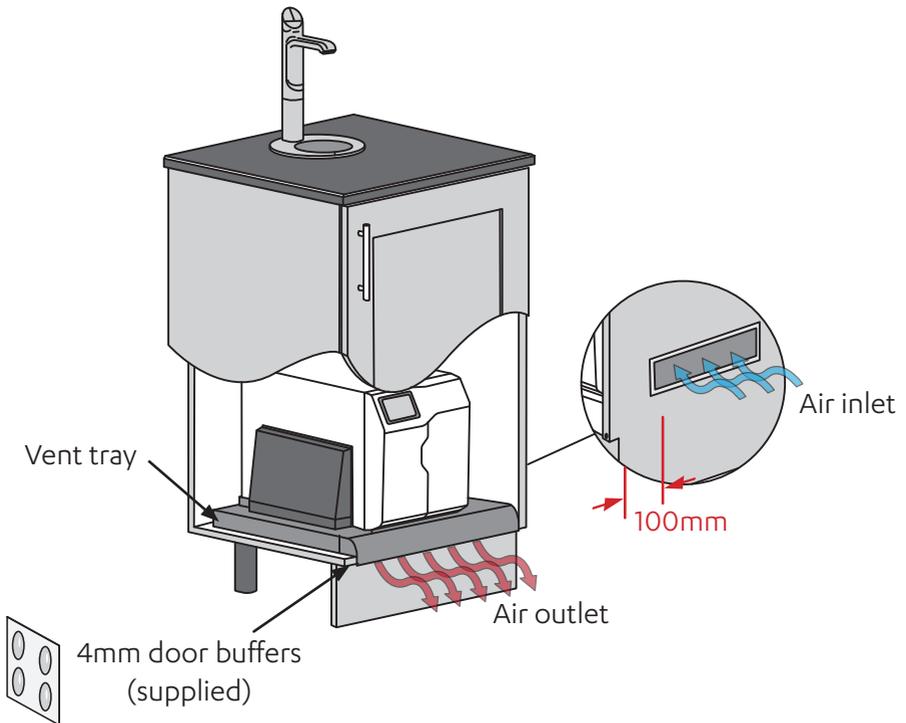
SECTION 6: Set up the ventilation

CS100 & C100 models

- Cold air is drawn in through the inlet vent and gap provided by the door buffers.
- Warm air is exhausted through vent tray.
- Inlet vent is mounted over cupboard side, door or floor cut-out (see below).
- Observe 100mm inlet / outlet vent separation (see below).



The vent tray must be fitted. It provides a safe exhaust for refrigerant gas in the unlikely event of a leak.

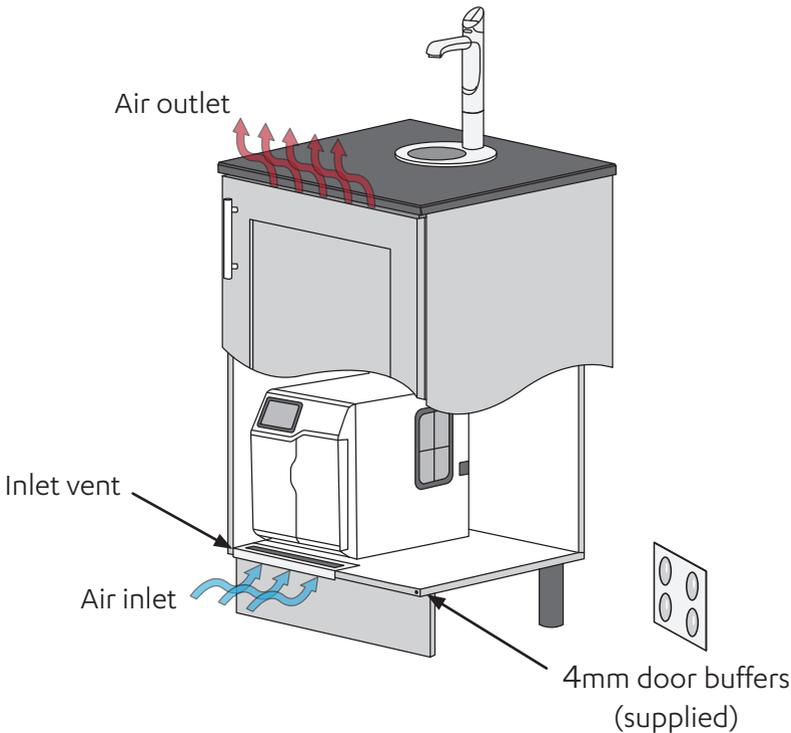


Vent tray dimensions WxDxH (mm): 500 x (515-555) x 40

SECTION 6: Set up the ventilation

C40 CS Home, C Home models

- Cold air is drawn in through the inlet vent and lower gap provided by the door buffers.
- Inlet vent is mounted over cupboard side, door or floor cut-out.
- Warm air is exhausted through upper gap provided by the door buffers.

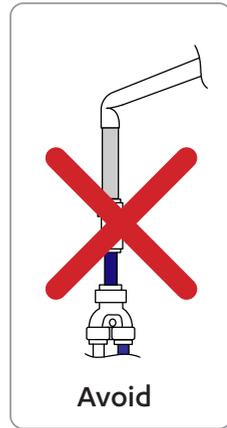
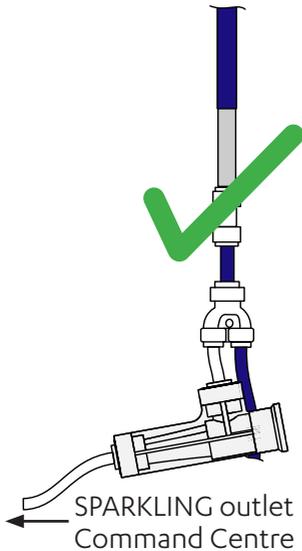


All models

If cupboard temperature exceeds 35°C, additional ventilation is required. Contact your Zip service provider for options (including additional vents and fan kit).

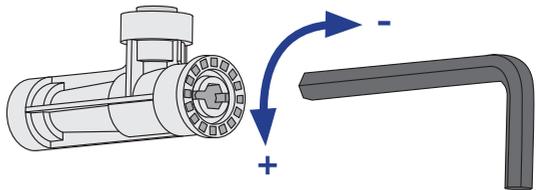
SECTION 7: Fit the carbonation valve

Chilled sparkling installations



Carbonation valve flow adjustment

- Use a 6mm Allen key or a large flat-blade screwdriver to adjust the valve.
- Rotate the adjustment screw anti-clockwise to increase, and clockwise to decrease the flow.
- To measure the set flow rate, use a measuring jug or cup and run the sparkling water for 15 seconds. The HydroTap has a default 15 second dispense time, which will help in your flow rate setup.
- Multiply the amount of water dispensed in 15 seconds by 4 to determine the flow rate in litres per minute.
- The optimum flow rate is 1.6 litres per minute (400ml per 15 seconds).
- If the flow rate is adjusted too high, the carbonation tank will be emptied of water, leaving only CO₂ to be dispensed from the tap. This will result in inconsistent flow (spluttering).



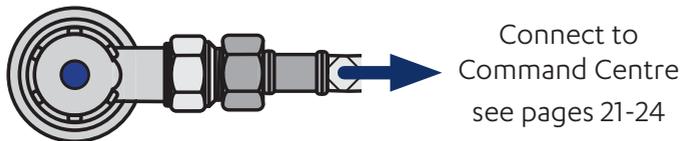
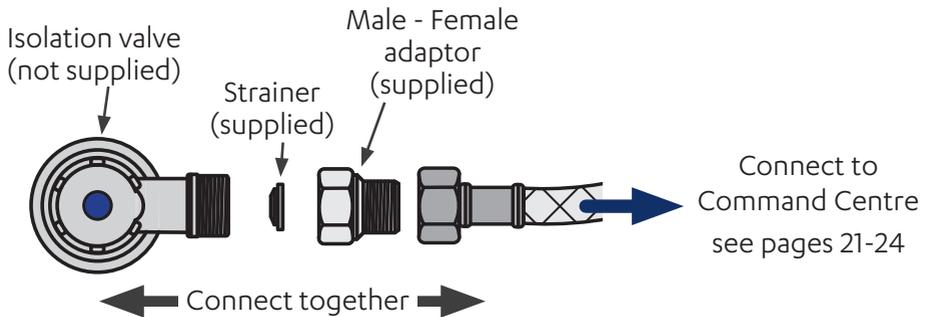
SECTION 8: Connect the water supply



Valves and fittings must be sealed with PTFE tape if compression seals are not included.

Note Mixer tap installations also use a 'Tee piece' as part of the water supply plumbing connections, see the Tap installation instructions supplied with the Mixer Tap to connect the water supply if using the mixer tap option.

Note correct strainer orientation.



SECTION 9: Install the CO₂ cylinder and regulator



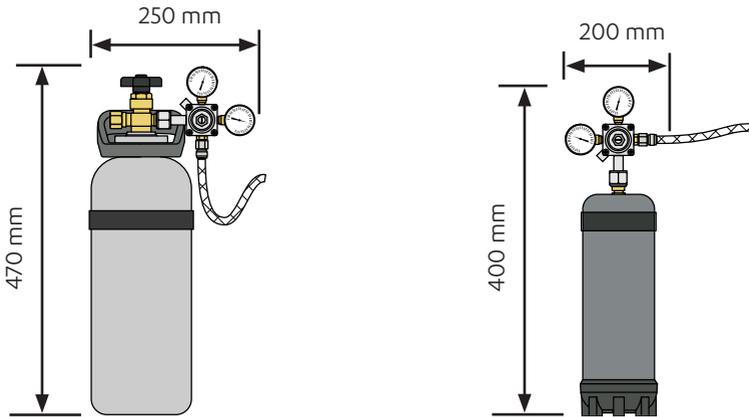
Be aware of the risks of hazards which could cause harm when handling compressed CO₂.

Read the important safety instructions at the start of this instruction manual.

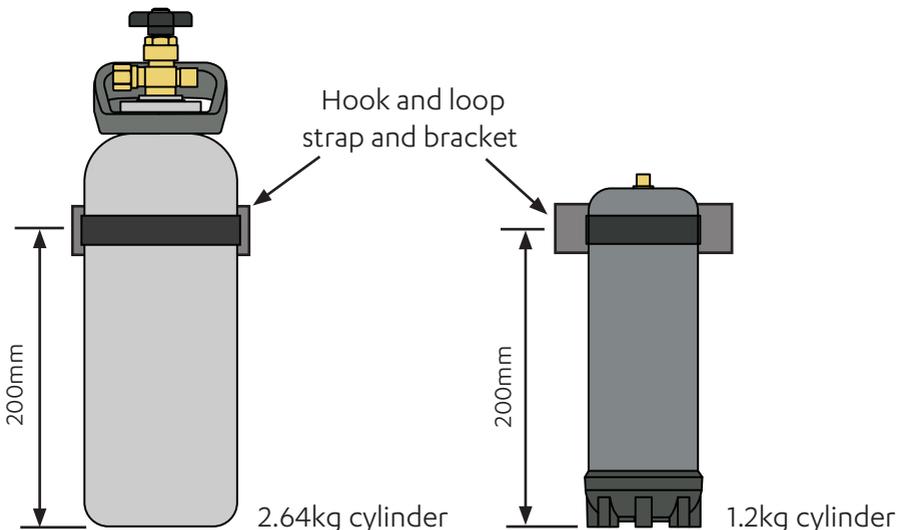
Assess the risks before starting the installation.

Secure the cylinder

Ensure there is sufficient space to safely secure the cylinder and regulator.

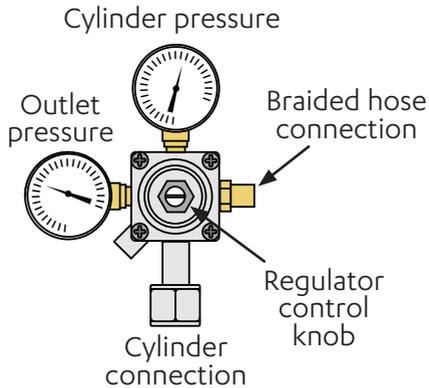


Secure cylinder vertically to a robust surface with the hook & loop strap and bracket supplied.

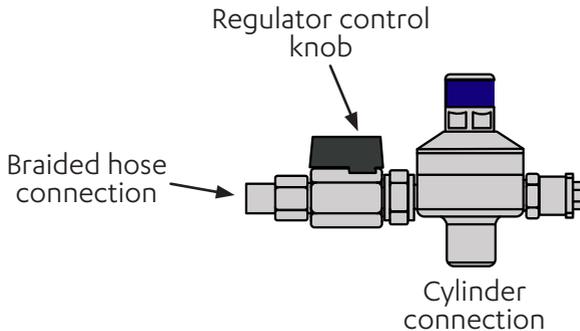


CO₂ regulator identification

Universal G5 regulator



1.2kg cylinder non-adjustable regulator



Fit the regulator and connect the gas hose

- Ensure all mating surfaces are clean.
- Turn the regulator OFF.
- Check the regulator and hose seals, inside the connectors.
- Connect the gas hose to the regulator.
- Carefully screw the regulator onto the cylinder connection.
- For the 1.2kg cylinder, insert and rotate the bottle into the regulator

SECTION 9: Install the CO₂ cylinder and regulator

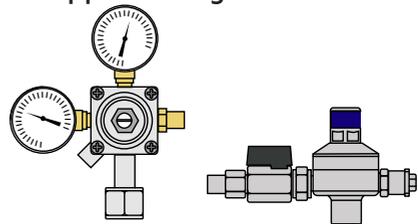
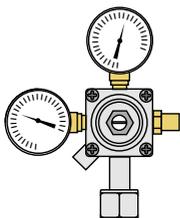
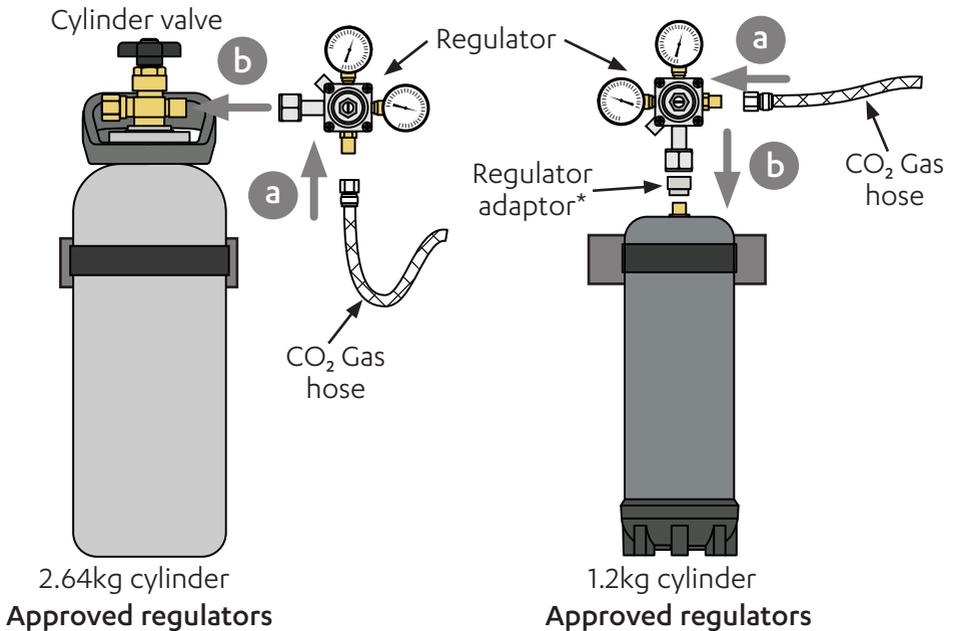
until you feel the initial resistance to rotation, then turn a 1/2 turn further. Repeated residential bottle changes or overtightening could eventually wear the internal seal. If a leak occurs between the bottle and the tightened regulator, a replacement seal may be required. A spare seal is supplied with all residential regulators. A washer/seal kit (part no. 95267) is available if required.

- For the 1.2kg cylinder and Universal G5 regulator use the adaptor supplied.
- Connect the gas hose to the Command Centre (see section 10).



Do not proceed if the seals are damaged.

Take care not to cross thread the regulator. A cross threaded regulator poses a potential hazard.

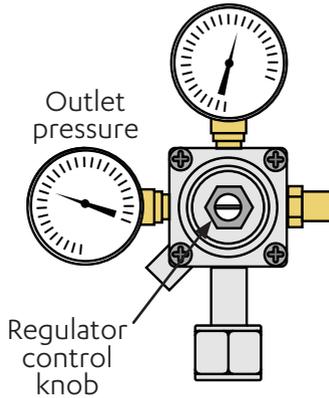


*The regulator adaptor is only required for the Universal G5 regulator.

SECTION 9: Install the CO₂ cylinder and regulator

Adjust the regulator

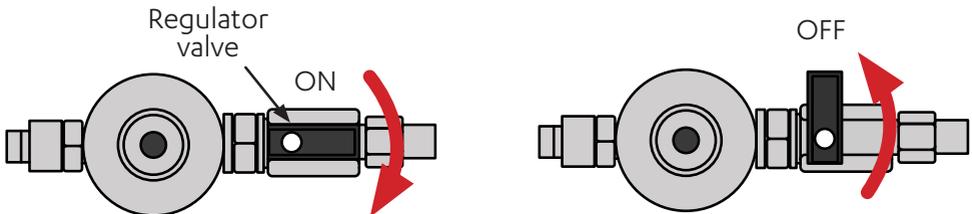
Universal G5 regulator



- Check the regulator is turned all the way OFF (anti-clockwise).
- Turn the gas ON using the cylinder valve (2.64Kg cylinder), (anti-clockwise).
- Turn the regulator control knob (clockwise +) to adjust the outlet pressure to 3.0 bar on the outlet pressure gauge.

Turning the regulator ON and OFF

1.2Kg cylinder non-adjustable regulator



- Turn the regulator valve fully clockwise to turn ON the gas.
- Turn the regulator valve fully anti-clockwise to turn OFF the gas.

SECTION 9: Install the CO₂ cylinder and regulator

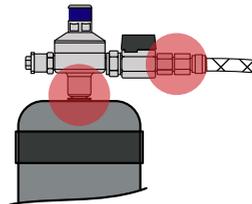
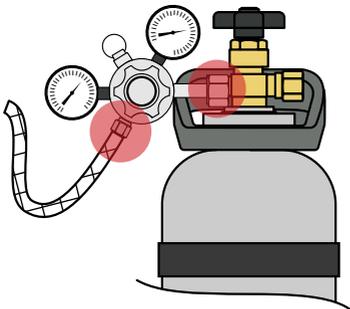
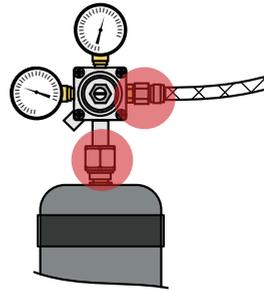
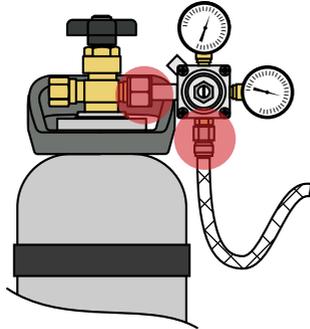
Test for leaks



Care must be taken when working with high pressure carbon dioxide, and in no case should the normal operating pressure of 3.0 bar be exceeded.

- Apply soapy water to the gas connections (see below), using a brush.
- If there is a leak, bubbles will appear.
- In the case of a leak, turn OFF the gas, clean away the soapy residue and re-seal the leaking connection.

 Test for leaks in these areas

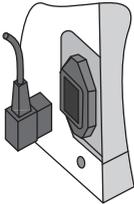


Generic installation instructions



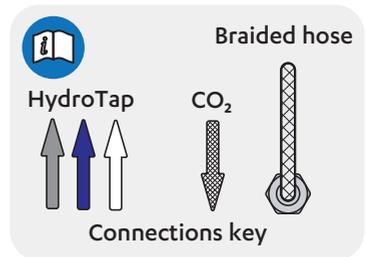
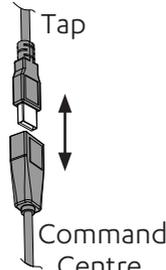
For HydroTap, mixer tap and any optional accessories, use instructions supplied with individual kit components.

Mains power cable



Do not connect to the mains socket until commissioning

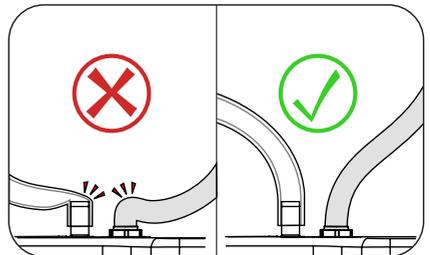
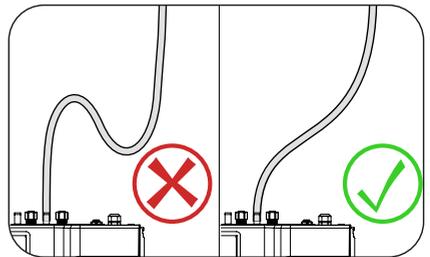
USB



Installation diagrams are for illustrative purposes only. Hoses are not shown to scale and cannot be lengthened.

Tips for hose connection

- Push the silicone hose over the connector for a minimum of 15mm.
- Ensure there is a constant fall from the tap down to the command centre.
- Hoses must be trimmed to avoid loops and kinks. Take care when positioning before cutting and make a clean cut straight across the hose, using a sharp blade.
- The hoses must not be under tension when installed.



SECTION 10: Connect the Command Centre

CS100 models

The foam insulation supplied must be fitted over the WHITE and BLUE pipes



Mains Water

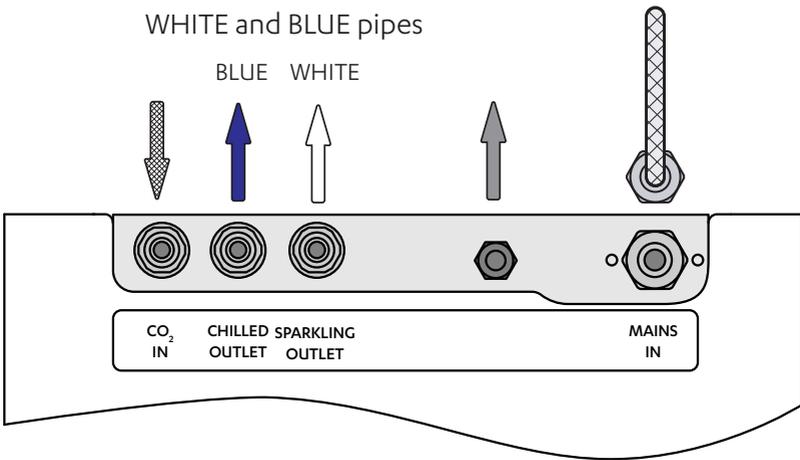
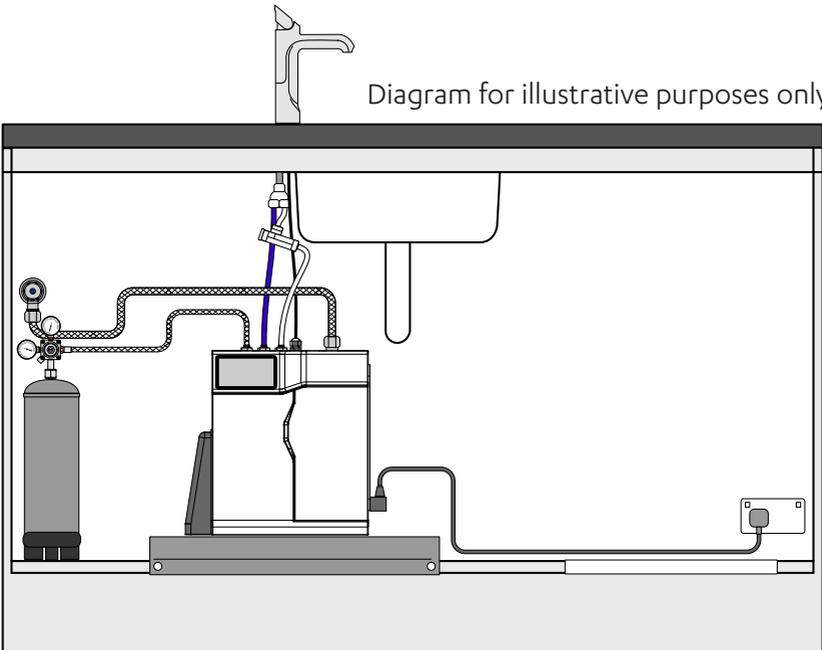


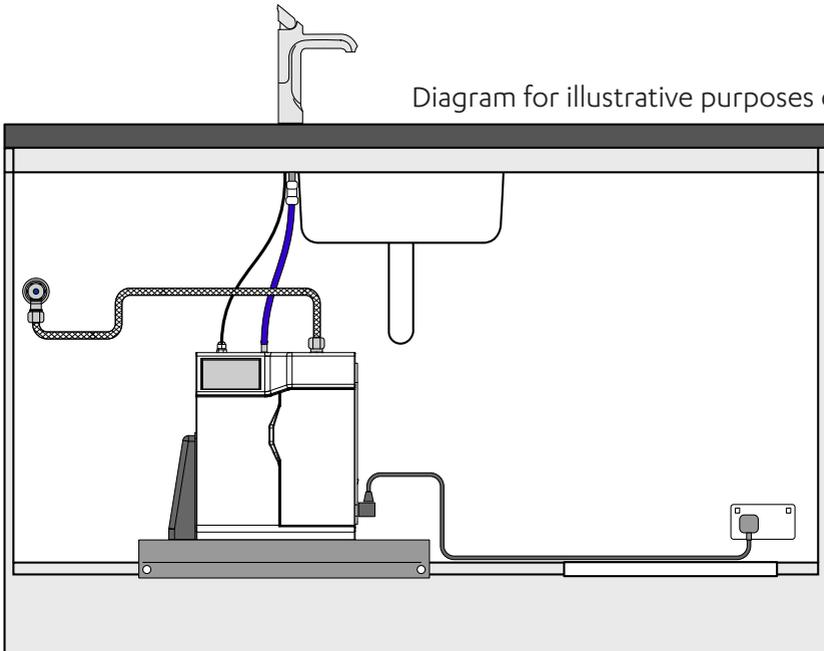
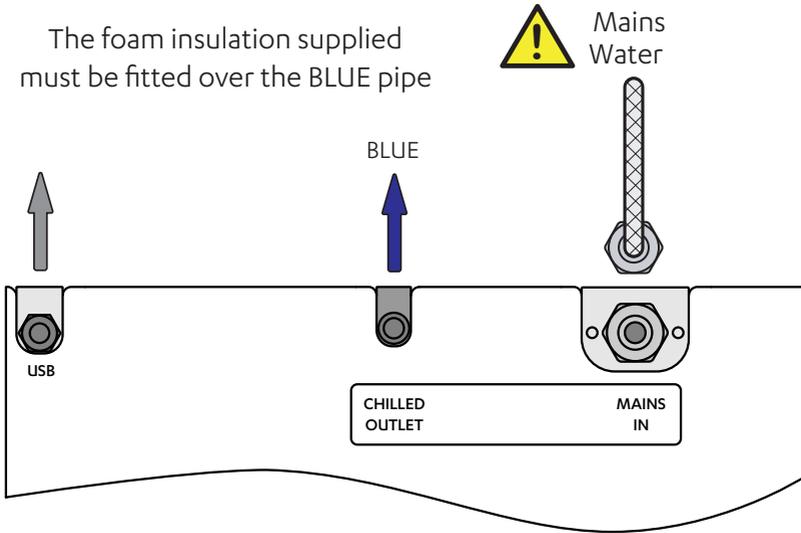
Diagram for illustrative purposes only.



SECTION 10: Connect the Command Centre

C40, C100 models

The foam insulation supplied must be fitted over the BLUE pipe

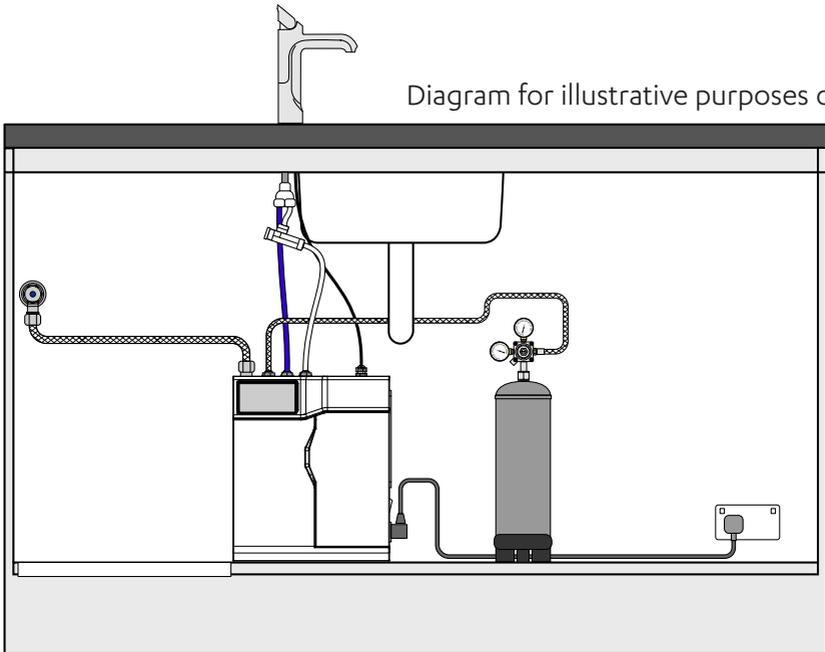
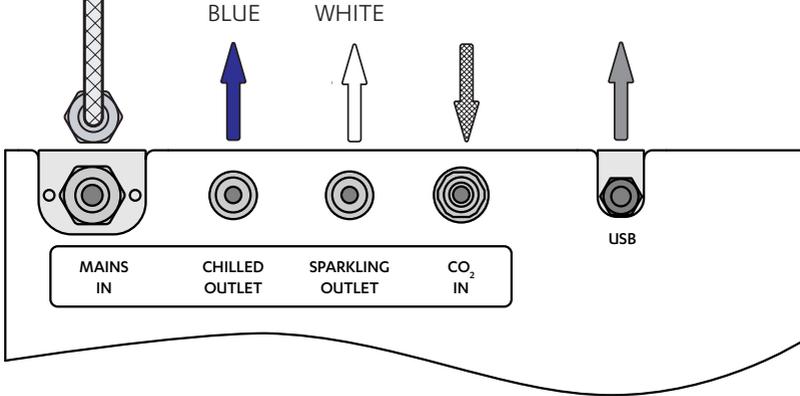


CS Home models



Mains Water

The foam insulation supplied must be fitted over the WHITE and BLUE pipes

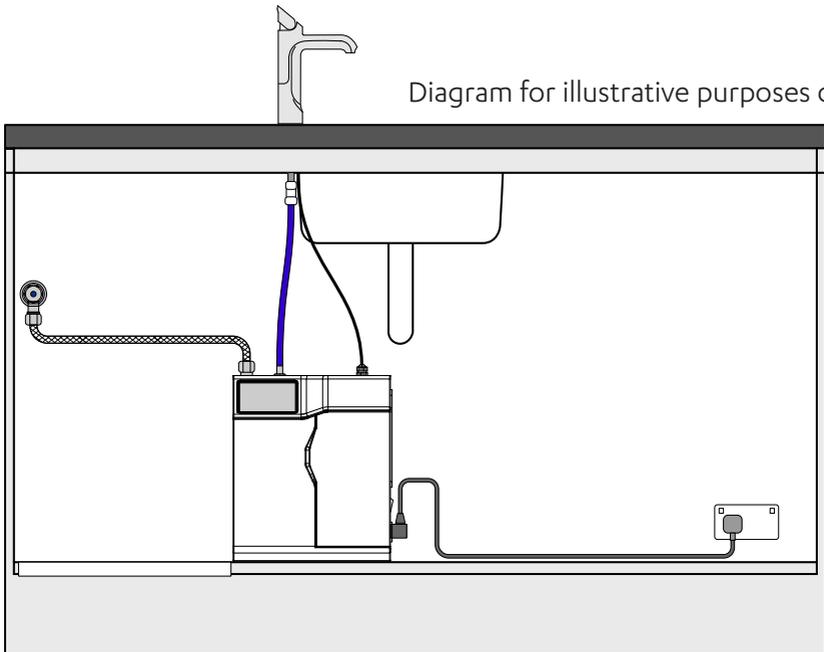
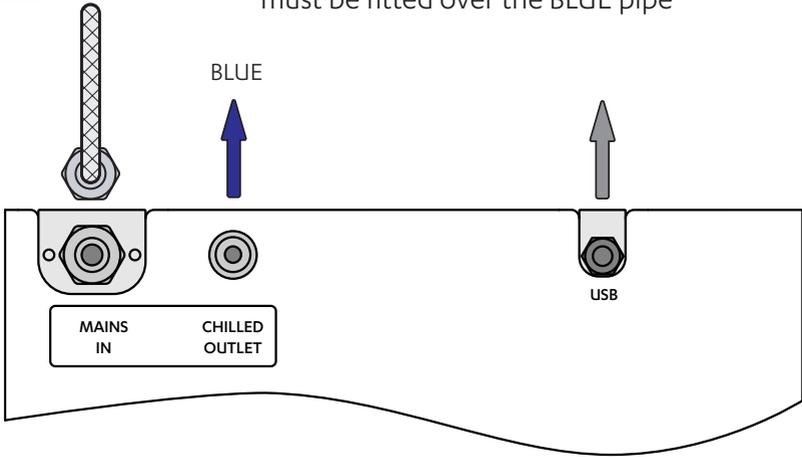


C Home models



Mains Water

The foam insulation supplied must be fitted over the BLUE pipe



The HydroTap Clean process

HydroTap Clean is a first to market cleaning process for HydroTap systems comprised of the HydroTap Clean solution, dosing adaptor and smart firmware. The HydroTap Clean process is automated and gently cleans the chilled and sparkling water paths during the commissioning of a new HydroTap Command Centre.

The HydroTap Clean solution is:

Safe, natural, certified organic, PH neutral, biodegradable solution produced by electrochemically activated water acting like a detergent. HydroTap Clean is also non-corrosive to gently clean the chilled and sparkling internal water paths of your new HydroTap.

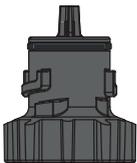
Parts supplied

Parts supplied with the HydroTap Clean kit	Qty
HydroTap Clean can adapter (1) (used in filter head)	1
HydroTap Clean can (2)	1
HydroTap Clean instructions	1

Parts identification



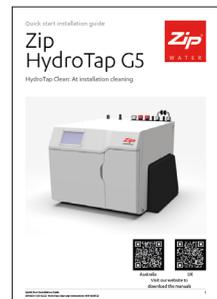
WARNING ! Do not connect the parts together before carefully reading/following instructions.



**HydroTap Clean
adapter (1)**



**HydroTap Clean
can (2)**



**HydroTap Clean
instructions**

SECTION 11: Commissioning

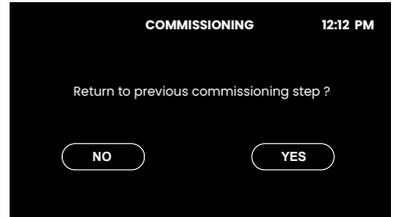
11. Commissioning the HydroTap using the HydroTap Clean can

11.1 Turn on the supplies & familiarise yourself with the system

- Connect the mains electrical power cable to the supply.
- Turn the power and water on and check for any leaks.
- Familiarise yourself with the operation of the tap and GUI screen in preparation for use, see the user guide.
- Initial commissioning screen touch Language option.

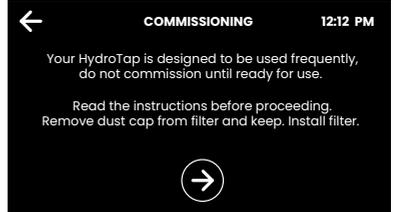


- Optional screen shown if the commissioning was previously started but not complete (Command Centre powered off during process). Otherwise screen will not be shown.



11.2 Select the language

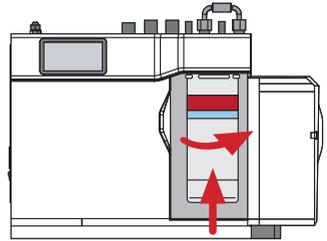
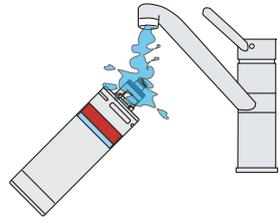
- Touch the appropriate button to select the language and units of choice.
- Touch the back arrow to go back to previous menu.
- In the previous menu, touch the arrow to begin the commissioning process.
- Read the commissioning information, touch the forward arrow to go to the next screen.
- (Touch the back arrow to go back to previous menu).



SECTION 11: Commissioning

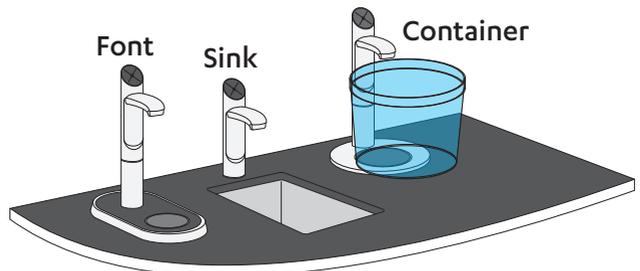
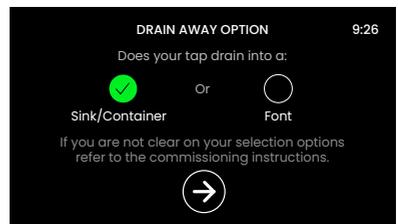
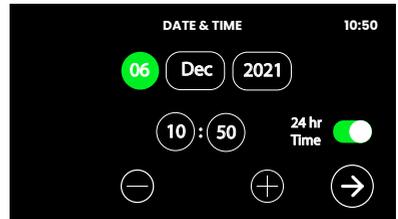
11.3 Install the filter cartridge

- Unpack filter cartridge.
- Remove dust cap and set aside in a clean area for use later.
- Write today's date where shown on the label.
- Avoid touching the filter o-rings and filter opening as this may cause bacterial contamination of the cartridge.
- Moisten the o-rings with water.
- Open the filter door on the Command Centre.
- Push the new cartridge up into the filter head.
- Turn the cartridge a quarter turn to the right until it comes to a complete stop and locks.



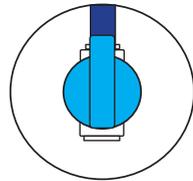
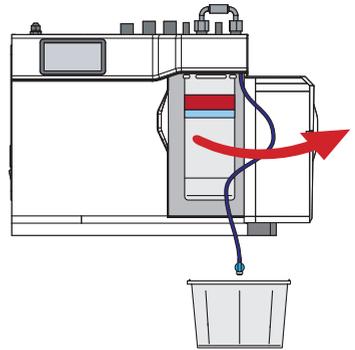
11.4 Set the date, time & drain away options

- Touch the date and time, use "-" or "+" to make adjustments. When ready, touch the arrow to continue.
- Select 'Sink / Container' or 'Font' depending on the model, see below.
- Select 'Font' if the HydroTap is mounted on a font.
- Select 'Sink / Container' if the HydroTap is mounted such that the waste water dispenses into a sink, or container.
- **Note** This selection will determine if water is dispensed automatically or requires operation of the tap during the tank flush process.
- Touch the arrow to continue.

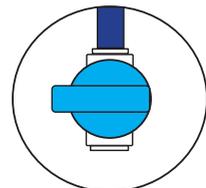
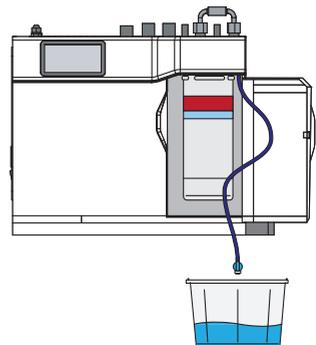


11.5 Filter flush

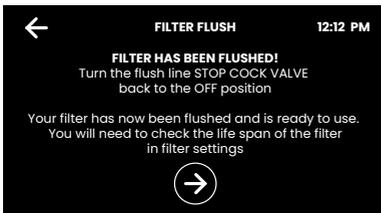
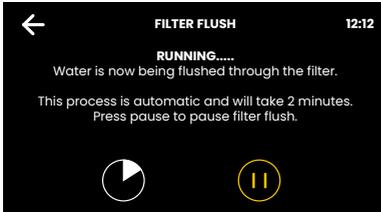
- Follow the steps on-screen to flush the filter.
- Open filter door & uncoil flush line.
- Direct flush line into bucket.
- Place a cloth or towel under the filter cartridge to catch any water that may spill.
- Open the stop cock valve.
- Start filter flush.



Stop cock valve open



Stop cock valve closed



- Once the filter flush is finished, close the stop cock valve.
- Wipe up any spills.
- Close the door to secure the appliance.

SECTION 11: Commissioning

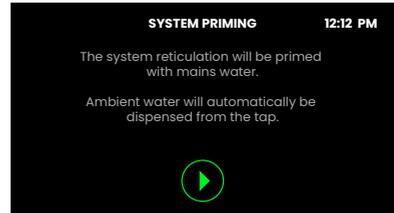
11.6 System priming

- Read the on screen information.
- For sparkling models disconnect the CO₂ bottle or turn off the CO₂ regulator (see the User guide).
- Confirm on screen.
- Touch the run arrow to go to the next screen.

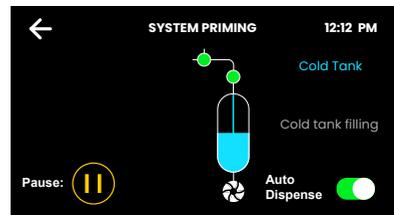
CS



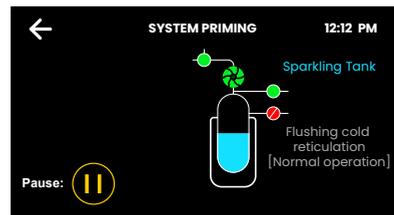
C



C



CS



- **Note** if 'Font' has been selected on the drain away option (see section 11.4) and auto dispense is disabled on entry into this screen; the screen prompts the user to dispense using the tap during the process.

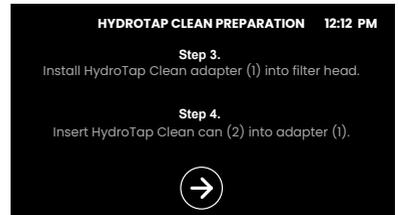
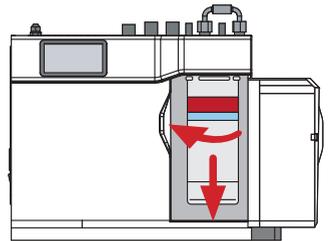
SECTION 11: Commissioning

11.7 Cleaning preparation

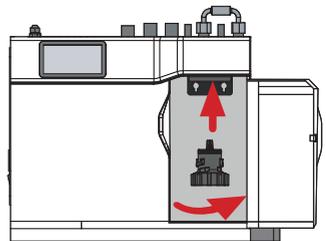
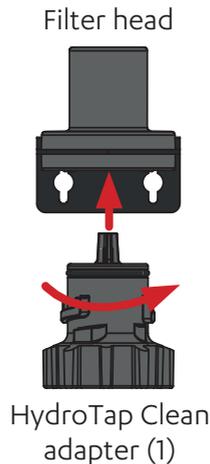
- Read the on screen information.



- Place a cloth under the filter.
- Remove the filter, refit the dust cap, and set aside in a clean environment.



- Check the adapter seal is present and correctly positioned in the adapter.
- Install the HydroTap Clean adapter (1) into the filter head.
- Turn the adapter a quarter turn to the right until it comes to a stop and locks.



SECTION 11: Commissioning

- Remove the lid from the HydroTap Clean can (2).



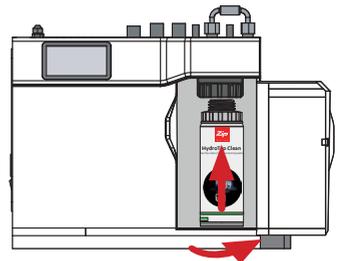
HydroTap Clean can (2)

Filter head and HydroTap Clean adapter (1)

- Screw the HydroTap Clean can (2) into the adapter (already installed into the filter head).



HydroTap Clean can (2)



- Confirm installation of the HydroTap Clean can by selecting YES on the screen.



SECTION 11: Commissioning

11.8 Cleaning

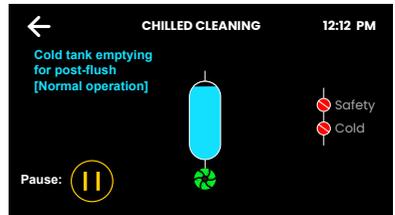
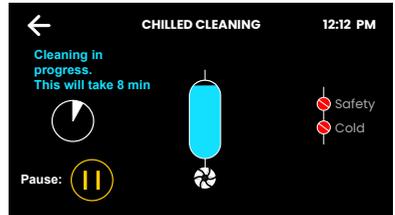
- Read the on screen information.
- Touch the green arrow to run.

- Cleaning process begins.
- Monitor the on screen information.
- **Note** This is automatic unless 'Font' was selected in the drain away option selection screen (see section 11.4). In this case a manual dispense action may be requested.

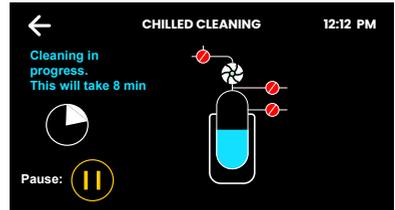
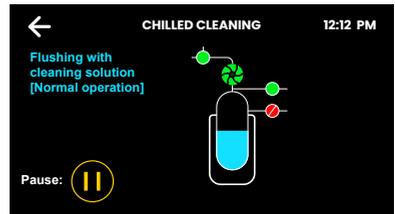
CS, C



C



CS



SECTION 11: Commissioning

- Read the on screen information and instructions.
- This screen is shown after completion of the cleaning processes.

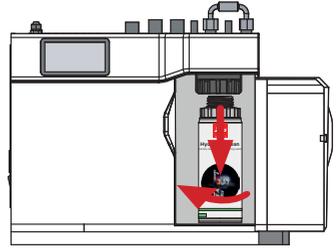
RE-INSTALL FILTER 12:12 PM
If the below steps have not been completed.
Follow the instructions below.

Step 1.
Ensure cloth is below HydroTap Clean can (2).

Step 2.
Remove can (2) from HydroTap Clean adapter (1).



- Unscrew the HydroTap Clean can (2).
- Ensure to hold the adapter in place while unscrewing the can.



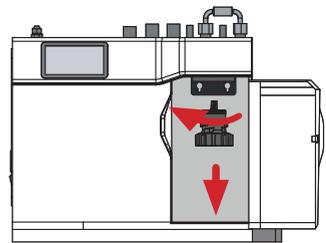
RE-INSTALL FILTER 12:12 PM
If the below steps have not been completed.
Follow the instructions below.

Step 3.
Remove adapter (1) from filter head.

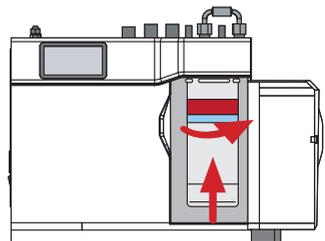
Step 4.
Re-install filter. Dry any water under filter.



- Remove the HydroTap Clean adapter (1) from filter head.



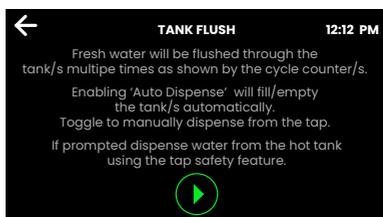
- Remove the dust cap and re-install the filter.
- Touch forward arrow on screen to continue.



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11.9 Tank flush

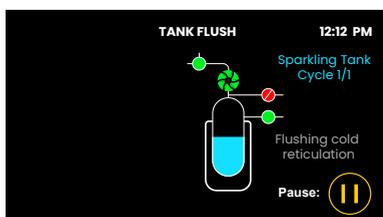
- Read the on screen information and instructions.
- Touch the green arrow to run.



- **Note** For all models, the on screen cycle counter displays the number of remaining cycles in the tank flush process.

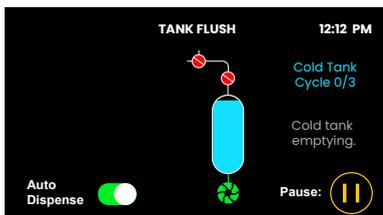
- Monitor the on screen information.
- For CS models the sparkling tank will cycle once on both the chilled and sparkling reticulation.

CS

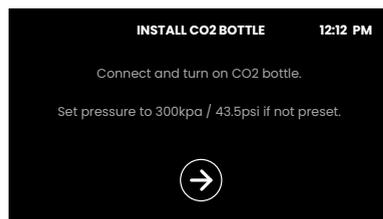


- Monitor the on screen information.
- For C models the cold tank will cycle three times.

C



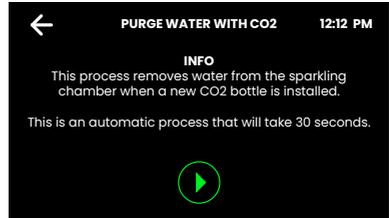
- For CS models:
- Read the on screen information.
- Ensure that the CO₂ cylinder is connected and if supplied with an adjustable regulator, set to 3.0 bar (300kPa).



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- Touch the green arrow to run.
- CO₂ life settings should be adjusted for the size of the CO₂ bottle connected. (see the User guide or Online Installation and User guide.
- Use the skip arrow to end the CO₂ purge process prematurely if all water has been purged and only gas can be heard coming from the tap.

CS



Refer to User Guide for operation and maintenance.



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